



UGU DISTRICT MUNICIPALITY

PERFORMANCE AGREEMENT

Entered into by and between:

**UGU DISTRICT MUNICIPALITY
AS REPRESENTED BY THE MUNICIPAL MANAGER
MR VO MAZIBUKO**

AND

THE EMPLOYEE OF THE MUNICIPALITY

**MS MP GOBHOZI
GENERAL MANAGER: CORPORATE SERVICES**

FOR THE

FINANCIAL YEAR: 01 JULY 2025 – 30 JUNE 2026

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UGU DISTRICT MUNICIPALITY

PERFORMANCE AGREEMENT

ENTERED INTO BY AND BETWEEN

UGU District Municipality *herein represented by Mr VO Mazibuko in his capacity as Municipal Manager (hereinafter referred to as the Employer)*

And

Ms MP Gobhozi, General Manager: Corporate Services *of the UGU District Municipality (hereinafter referred to as the Employee).*

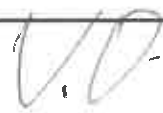
WHEREBY IT IS AGREED AS FOLLOWS:

1. INTRODUCTION

- 1.1 *The Employer has entered into a contract of employment with the Employee in terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act"). The Employer and the Employee are hereinafter referred to as "the Parties".*
- 1.2 *Section 57(1)(b) of the Systems Act, read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual performance Agreement.*
- 1.3 *The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.*
- 1.4 *The parties wish to ensure that there is compliance with Sections 57(4A), 57(4B) and 57(5) of the Systems Act.*

2. PURPOSE OF THIS AGREEMENT

- 2.1 *Comply with the provisions of Section 57(1)(b),(4A) and (5) of the Systems Act as well as the Contract of Employment entered into between the parties;*
- 2.2 *Specify objectives and targets established for the Employee and to communicate to the Employee the Employer's expectations of the Employee's performance expectations and accountabilities;*
- 2.3 *Specify accountabilities as set out in the Performance Plan (Annexure A) (Performance plan);*



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- 2.4 *Monitor and measure performance against set targeted outputs;*
- 2.5 *Use the Performance Agreement and Performance Plan as the basis for assessing the suitability of the Employee for permanent employment and/or to assess whether the Employee has met the performance expectations applicable to his/her job;*
- 2.6 *Appropriately reward the Employee in accordance with the Employer's performance management policy in the event of outstanding performance; and*
- 2.7 *Give effect to the Employer's commitment to a performance-orientated relationship with the Employee in attaining equitable and improved service delivery.*

3. COMMENCEMENT AND DURATION

- 3.1 *This Agreement will commence on the **01st of March 2026** and will remain in force until **30th of June 2026** where after a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.*
- 3.2 *The parties will review the provisions of this Agreement during June each year. The parties will conclude a new Performance Agreement and Performance Plan that replaces this Agreement at least once a year by not later than the beginning of each successive financial year.*
- 3.3 *This Agreement will terminate on the termination of the Employee's contract of employment for any reason.*
- 3.4 *The content of this Agreement may be revised at any time during the abovementioned period to determine the applicability of the matters agreed upon.*
- 3.5 *If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.*

4. PERFORMANCE OBJECTIVES

- 4.1 *The Performance Plan (Annexure A) sets out –*
 - 4.1.1 *The performance objectives and targets that must be met by the Employee; and*
 - 4.1.2 *The time frames within which those performance objectives and targets must be met.*

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- 4.2 *The performance objectives and targets reflected in Annexure A (Performance plan) are set by the Employer in consultation with the Employee and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the Employer and shall include key objectives; key performance indicators; target dates and weightings.*
- 4.3 *The key objectives describe the main tasks that need to be done. The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved. The target dates describe the timeframe in which the work must be achieved. The weightings show the relative importance of the key objectives to each other.*
- 4.4 *The Employee's performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the Employer's Integrated Development Plan.*

5. PERFORMANCE MANAGEMENT SYSTEM

- 5.1 *The Employee agrees to participate in the performance management system that the Employer adopts or introduces for the Employer, management and municipal staff of the Employer.*
- 5.2 *The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management and municipal staff to perform to the standards required.*
- 5.3 *The Employer will consult with the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.*
- 5.4 *The Employee undertakes to actively focus towards the promotion and implementation of the Key Performance Areas KPAs (including special projects relevant to the employee's responsibilities) within the local government framework.*
- 5.5 *The criteria upon which the performance of the Employee shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement.*
- 5.5.1 *The Employee must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and the Competency Framework Structure (CFSs) respectively.*
- 5.5.2 *Each area of assessment will be weighted and will contribute a specific part to the total score.*

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5.5.3 KPAs covering the main areas of work will account for 80% and CFSs will account for 20% of the final assessment.

5.6 The Employee's assessment will be based on his / her performance in terms of the outputs / outcomes (performance indicators) identified as per attached Performance Plan (**Annexure A**), which are linked to the KPAs, and will constitute 80% of the overall assessment result as per the weightings agreed to between the Employer and Employee:

KEY PERFORMANCE AREAS (KPA'S)	WEIGHTING
Basic Service Delivery	-
Municipal Institutional Development and Transformation	45
Local Economic Development (LED)	-
Municipal Financial Viability and Management	4
Good Governance and Public Participation	36
Cross Cutting Interventions	15
Total	100%

5.7 The Competency Framework (CF) will make the other 20% of the Employee's assessment score. The Competency Framework as contained in the Local Government Regulations on Appointment and Conditions of Employment of Senior Managers, 2014 must be used for this purpose. The Regulations state there is no hierarchical connotation to the structure, and all competencies are essential to the role of a Senior Manager to influence high performance. All competencies must therefore be considered as measurable and critical in assessing the level of a Senior Manager's performance.

5.8 Competency framework structure

The competencies that appear in the competency framework are detailed below:

COMPETENCY FRAMEWORK FOR EMPLOYEE		
LEADING COMPETENCIES	DESCRIPTION	WEIGHT %
1. Strategic direction and Leadership	- Impact and influence - Institutional Performance Management - Strategic Planning and Management - Organisational Awareness	10
2. People Management	- Human Capital Planning and Development - Diversity Management - Employee Relations Management - Negotiation and Dispute Management	15
3. Programme and Project Management	- Program and Project Planning and Implementation - Service Delivery Management - Program and Project Monitoring and Evaluation	10

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COMPETENCY FRAMEWORK FOR EMPLOYEE		
LEADING COMPETENCIES	DESCRIPTION	WEIGHT %
4. Financial Management	- Budget Planning and Execution - Financial Strategy and Delivery - Financial Reporting and Monitoring	10
5. Change Leadership	- Change vision and strategy - Process Design and Improvement - Change impact monitoring and evaluation	5
6. Governance Leadership	- Policy Formulation - Risk and Compliance Management - Cooperative Governance	5
CORE COMPETENCIES		
1. Moral competencies		5
2. Planning and organising		5
3. Analysis and innovation		5
4. Knowledge and Information Management		10
5. Communication		10
6. Results and Quality Focus		10
TOTAL		100%

6. PERFORMANCE ASSESSMENTS

6.1 The Performance Plan (Annexure A) to this Agreement sets out –

6.1.1 The standards and procedures for evaluating the Employee's performance; and

6.1.2 The intervals for the evaluation of the Employee's performance.

6.2 Despite the establishment of agreed intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the contract of employment remains in force.

6.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within set time frames.

6.4 The Employee's performance will be measured in terms of contributions to the goals and strategies set out in the Employer's Integrated Development Plan (IDP).

6.5 The annual performance appraisal will involve:

6.5.1 Assessment of the achievement of results as outlined in the performance plan:

6.5.1.1 Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.

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6.5.1.2 An indicative rating on the five-point scale should be provided for each KPA.

6.5.1.3 The applicable assessment rating calculator (refer to paragraph 6.5.3 below) must then be used to add the scores and calculate a final KPA score.

6.5.2 Assessment of the CFSs

6.5.2.1 Each CFS should be assessed according to the extent to which the specified standards have been met.

6.5.2.2 An indicative rating on the five-point scale should be provided for each CFS.

6.5.2.3 The applicable assessment rating calculator (refer to paragraph 7.5.1) must then be used to add the score and calculate a final CFS score.

6.5.3 Overall rating

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal.

6.6 The assessment of the performance of the Employee will be based on the following rating scale for KPAs and CFSs Achievement Levels:

LEVEL	TERMINOLOGY	DESCRIPTION	RATING
5	Outstanding Performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicate that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the Performance Agreement and Performance Plan and maintained this in all areas of responsibility throughout the year.	
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.	
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the Performance Agreement and Performance Plan.	

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LEVEL	TERMINOLOGY	DESCRIPTION	RATING
2	Not fully effective	<i>Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review / assessment indicate that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the Performance Agreement and Performance Plan.</i>	
1	Unacceptable Performance	<i>Performance does not meet the standard expected for the job. The review / assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the Performance Agreement and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.</i>	

6.7 For purposes of evaluating the performance of the Employee, an evaluation panel constituted of the following persons will be established –

6.7.1 Municipal Manager

6.7.2 Chairperson of the Audit Committee in the absence of a performance audit committee;

6.7.3 Member of the Executive committee or in respect of a plenary type municipality, another member of council; and

6.7.4 Municipal manager from another Municipality.

7. SCHEDULE FOR PERFORMANCE REVIEWS

7.1 The performance of each Employee in relation to his/her performance agreement shall be reviewed on the following dates with the understanding reviews in the first and third quarter may be verbal if performance is satisfactory:

First quarter	:	July – September 2025
Second quarter	:	October-December 2025
Third quarter	:	January-March 2026
Fourth quarter	:	April-June 2026

7.2 The Employer shall keep a record of the mid-year review and annual assessment meetings.

7.3 Performance feedback shall be based on the Employer's assessment of the Employee's performance.

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7.4 The Employer will be entitled to review and make reasonable changes to the provisions of **Annexure A** (Performance plan) from time to time for operational reasons. The Employee will be fully consulted before any such change is made.

7.5 The Employer may amend the provisions of Annexure A (Performance plan) whenever the performance management system is adopted, implemented and/or amended as the case may be. In that case, the Employee will be fully consulted before any such change is made.

8. DEVELOPMENTAL REQUIREMENTS

8.1 The Pro Forma Personal Development Plan (PDP) for addressing developmental gaps is attached as **Annexure B**. Such Plan may be implemented and/or amended as the case may be after each assessment. In that case, the Employee will be fully consulted before any such change or plan is made.

9. OBLIGATIONS OF THE EMPLOYER

9.1 The Employer shall-

9.1.1 Create an enabling environment to facilitate effective performance by the employee;

9.1.2 Provide access to skills development and capacity building opportunities;

9.1.3 Work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee;

9.1.4 On the request of the Employee delegate such powers reasonably required by the Employee to enable him/her to meet the performance objectives and targets established in terms of this Agreement; and

9.1.5 Make available to the Employee such resources as the Employee may reasonably require from time to time assisting him/her to meet the performance objectives and targets established in terms of this Agreement.

10. CONSULTATION

10.1 Employer agrees to consult the Employee timeously where the exercising of powers will have amongst others:

10.1.1 A direct effect on the performance of any of the Employee's functions;

10.1.2 Commit the Employee to implement or to give effect to a decision made by the Employer; and

10.1.3 A substantial financial effect on the Employer.



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- 10.2 The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in clause 11.1 as soon as is practicable to enable the Employee to take any necessary action with delay.

11. MANAGEMENT OF EVALUATION OUTCOMES

- 11.1 The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 11.2 A performance bonus of 5% to 14% of inclusive annual remuneration package may be paid to the Employee in recognition of outstanding performance. In determining the performance bonus, the relevant percentage is based on the overall rating, calculated by using the applicable assessment-rating calculator; provided that-
- 11.2.1 a score of 130% to 149% is awarded a performance bonus ranging from 5% to 9%; and
- 11.2.2 a score of 150% and above is awarded a performance bonus ranging from 10% to 14%
- 11.3 In the case of unacceptable performance, the Employer shall-
- 11.3.1 Provide systematic remedial or development support to assist the Employee to improve his or her performance; and
- 11.3.2 After appropriate performance and counselling and having provided the necessary guidance and/or support as well as reasonable time for improvement in performance and performance does not improve, the Employer may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out his or her duties.

12. DISPUTE RESOLUTION

- 12.1 Any disputes about the nature of the Employee's performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/or any other matter provided for, shall be mediated by:
- 12.1.1 In the case of municipal manager, the MEC for local government in the province within (30) days of receipt of a formal dispute from the employee, or any other person designated by the MEC; and
- 12.1.2 Whose decision shall be final and binding to both parties.
- 13.2 Any dispute about the employee's performance evaluation, must be mediated by:
- 12.1.3 In the case of the municipal manager, the MEC for local government in the province within thirty (30) days of receipt of a formal dispute from the employee, or any other person designated by MEC; and
- 12.1.4 Whose decision shall be final and binding to both parties.



13. GENERAL

13.1 The contents of this agreement and the outcome of any review conducted in terms of Annexure A (Performance plan) may be made available to the public by the Employer.

13.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his/her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

This done and signed at 0510 - Port Shepstone on this the 27th day of March 2026

AS WITNESSES:

1. 


EMPLOYEE

2. 

This done and signed at Port Shepstone on this the 27th day of March 2026

AS WITNESSES:

1. 


MUNICIPAL MANAGER

3. 

ANNEXURE A: PERFORMANCE PLAN

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UGU DISTRICT MUNICIPALITY

PERFORMANCE PLAN

Entered into by and between

**UGU DISTRICT MUNICIPALITY
AS REPRESENTED BY THE MUNICIPAL MANAGER
MR VO MAZIBUKO**

AND

**MS MP GOBHOZI
GENERAL MANAGER: CORPORATE SERVICES
THE EMPLOYEE OF THE MUNICIPALITY
PERIOD: 01 MARCH 2026 – 30 JUNE 2026**

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1. PURPOSE

- 1.1. *The key purpose of this performance plan is to set out:*
 - 1.1.1. *the performance objectives and targets that must be met by the employee; and*
 - 1.1.2. *the time frames within which those performance objectives and targets must be met.*
- 1.2. *This performance plan sets out:*
 - 1.2.1. *the performance objectives and targets that must be met by the employee; and*
 - 1.2.2. *the time frames within which those performance objectives and targets must be met.*
- 1.3. *The performance objectives and targets reflected in this performance plan are set by the employer in consultation with the employee and based on the Integrated Development Plan (IDP), Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the municipality and includes key objectives; key performance indicators; target; timeframes and weightings.*
- 1.4. *The key objectives describe the main tasks that are to be done. The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved. The target dates describe the timeframe in which the work must be achieved. The weightings show the relative importance of the key objectives to each other.*
- 1.5. *The employee's performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the employer's Integrated Development Plan (IDP).*

2. KEY PERFORMANCE AREAS

- 2.1. *Key Performance Areas covering the main areas of work account for the General Manager Corporate Services were agreed to be:*
 - 2.1.1. *Municipal Institutional Development and Transformation;*
 - 2.1.2. *Municipal Financial Viability and Management;*
 - 2.1.3. *Good Governance and Public Participation; and*
 - 2.1.4. *Cross-cutting Interventions.*
- 2.2. *Table 1 details performance objectives and targets that must be met, and the time frames within which those performance objectives and targets must be met as well as the weighting of each performance target.*

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Table 1: General Manager Corporate Services Performance Plan

IDP Ref	Strategic Objective (SO)	SDBIP Ref	Project / Programme	Key Performance Indicator	Annual Target	Weighting	Quarterly Targets and Progress			
							Q1	Q2	Q3	Q4
MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT										
-MTID 1.1	To ensure 100% functionality internal Information and Communication Technology (ICT)	MTID 1.1.1	Digital Strategy	Number of reports for the Implementation of the ICT Digital Strategy Year 4 Goals	4	1.19%	1	1	1	1
		MTID 1.1.2	Data Analytics	Number of Data Management Programs implemented per annum	4	1.19%	1	1	1	1
		MTID 1.1.3	ICT Continuity and Network Service Delivery	Number of reports on ICT Continuity and Network Service Delivery	4	1.19%	1	1	1	1
		MTID 1.1.4	ICT Operations Service Delivery	Number of reports on ICT Operations Service Delivery and ICT Facilities Maintenance Plan	4	1.19%	1	1	1	1
		MTID 1.1.5	ICT Websites Service Delivery and Digital Transformation	Number of reports on ICT Websites Service Delivery and Digital Transformation	4	1.19%	1	1	1	1
		MTID 1.1.6	ICT Cyber Security	Number of ICT Cybersecurity programmes	4	1.19%	1	1	1	1
		MTID 1.1.7	ICT Data Protection	Number of Data protection programmes	4	1.19%	1	1	1	1
		MTID 1.1.8	ICT Facilities and Infrastructure Resources	Number of ICT Facilities and Infrastructure Resource Projects implemented	4	1.19%	1	1	1	1
		MTID 1.1.9	ICT Governance Compliance and ICT Policy Implementation	Percentage compliance to ICT Governance and Policy Implementation	100%	1.19%	25%	50%	70%	100%
MTID 1.3	To ensure 100% implementation of IPMS for level 2 to 18	MTID 1.3.1 CS	IPMS Workplans	Cumulative Number of Level 2-18 employees with workplans developed	137	1.19%	69	N/A	N/A	137
MTID 1.4	To ensure 100% compliance with record management legislative framework	MTID 1.4.1 CS	Electronic Document Management System (EDMS)	Number of documents submitted by CS per annum	400	1.19%	100	100	100	100
		MTID 1.4.2	Protection of Personal Information Act (POPIA)	Number of POPIA Awareness conducted per annum	4	1.19%	1	1	1	1
		MTID 1.4.3	Filing of Tenders	Percentage of tenders filed (Z20) as per the checklist	80%	1.19%	80%	80%	80%	80%

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IDP Ref	Strategic Objective (SO)	SDBIP Ref	Project / Programme	Key Performance Indicator	Annual Target	Weighting	Quarterly Targets and Progress			
							Q1	Q2	Q3	Q4
MTID 1.4		MTID 1.4.4	Registry Services Inspections	Number of Inspections conducted by the Department of Sports, Arts & Culture	1	1.19%	N/A	N/A	1	N/A
MTID 1.5	To ensure that municipal buildings are maintained and comply with the occupational health and safety	MTID 1.5.1	Facilities Management	Number of reports compiled on facilities management	4	1.19%	1	1	1	1
	To ensure that Base Telecommunications Stations Contracts are co-ordinated and managed effectively	MTID 1.5.2	Base Telecommunication Stations Contracts	Number of Quarterly status reports submitted	4	1.19%	1	1	1	1
MTID 1.6	Security Services Management	MTID 1.6.1	Security Reports	Number of Security Reports analysed and submitted to Manco	4	1.19%	1	1	1	1
	To improve security measures and strengthen awareness	MTID 1.6.2	Security Awareness Campaigns	Number of security awareness programmes conducted	8	1.19%	2	2	2	2
	Strengthening security measures & response	MTID 1.6.3	CCTV control room	Number of reports submitted on CCTV control room analysis	4	1.19%	1	1	1	1
MTID 1.7	To ensure 100% implementation of fleet management system	MTID 1.7.1	Fleet Maintenance Plan	Number of Fleet Maintenance Plans approved by 30 September of each year	1	1.19%	1	N/A	N/A	N/A
		MTID 1.7.2		Percentage implementation of maintenance plan	100%	1.19%	100%	100%	100%	100%
		MTID 1.7.3	Fleet Replacement Plan	Number of fleet replacement plans approved by 30 September of each year	1	1.19%	1	N/A	N/A	N/A
		MTID 1.7.4	Fleet Vehicle Licensing Plan	Number of fleet licensing plans approved by 30 September of each year	1	1.19%	1	N/A	N/A	N/A
		MTID 1.7.5		Percentage implementation of fleet vehicle licensing plan	100%	1.19%	100%	100%	100%	100%
		MTID 1.7.6	Service Delivery Vehicles	Percentage availability of service delivery vehicles	70%	1.19%	70%	70%	70%	70%

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IDP Ref	Strategic Objective (SO)	SDBIP Ref	Project / Programme	Key Performance Indicator	Annual Target	Weighting	Quarterly Targets and Progress			
							Q1	Q2	Q3	Q4
MTID 1.7	To ensure 100% implementation of fleet management system	MTID 1.7.7	Driver's Licenses and PDP Verification	Number of driver's licenses and PDP verifications conducted by 30 June of each year	1	1.19%	N/A	N/A	N/A	1
		MTID 1.7.8	Fleet Management Committee Meetings	Number of fleet management committee meetings coordinated	4	1.19%	1	1	1	1
MTID 2.1	Percentage implementation of Human Resources Plan and Strategy	MTID 2.1.1	Employment Equity	Percentage Compliance on the appointment of Middle Management (Post Levels 00 - 06)	45%	1.19%	40%	42%	43%	45%
		MTID 2.1.2	Organisational Culture	Number of Workshops on Organizational Culture conducted (Different Subjects) per annum	4	1.19%	1	1	1	1
		MTID 2.1.3	Labour Relations	Number of Workshops on Labour Relations and Code of Conduct with employees per annum	4	1.19%	1	1	1	1
		MTID 2.1.4	Workplace Skills Plan	Number of trainings conducted implementing the workplace skills plan per annum	5	1.19%	N/A	2	2	1
		MTID 2.1.5	Talent Management	Number of Workshops / Programs on Talent Management Conducted per annum	4	1.19%	1	1	1	1
		MTID 2.1.6CS	Leave Management	Percentage compliance with leave management	100%	1.19%	100%	100%	100%	100%
		MTID 2.1.7 CS	Overtime Management	Percentage compliance with Municipal Hours of Work Policy on Overtime	100%	1.19%	100%	100%	100%	100%
MTID 2.2	To ensure 100% implementation of Employee Assistance Program (EAP)	MTID 2.1.8 CS	Consequence Management	Number of consequence management reports submitted to Management Committee (MANCO) per annum	4	1.19%	1	1	1	1
		MTID 2.1.9	Sourcing and Placement Group Inductions	Number of Sourcing and Placement group Inductions done	2	1.19%	N/A	1	N/A	1
MTID 2.2		MTID 2.2.1	Employee Assistance Program (EAP)	Number of EAP Programs of the employee health and wellness implemented per annum	4	1.19%	1	1	1	1
MTID 2.3	To ensure 100% implementation of Occupational Health and Safety (OHS)	MTID 2.3.1	Occupational Health and Safety (OHS)	Percentage compliance with OHS Act as per checklist	70%	1.19%	40%	50%	60%	70%
MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT WEIGHTING TOTAL						45%				
GOOD GOVERNANCE AND PUBLIC PARTICIPATION										

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IDP Ref	Strategic Objective (SO)	SDBIP Ref	Project / Programme	Key Performance Indicator	Annual Target	Weighting	Quarterly Targets and Progress			
							Q1	Q2	Q3	Q4
GGPP 1.1	To ensure 100% functionality of Council and Council Committees	GGPP 1.1.1	Rules of order of Council	Percentage Compliance to the Rules of order of Council in terms of councillor attendance to meetings	100%	1.19%	100%	100%	100%	100%
		GGPP 1.1.2	Council	Number of Council Committee meetings coordinated per annum	11	1.19%	3	2	3	3
		GGPP 1.1.3	Executive Committee (EXCO)	Number of EXCO meetings coordinated per annum	11	1.19%	3	2	3	3
		GGPP 1.1.4		Number of Finance Portfolio committee meetings coordinated	10	1.19%	3	2	2	3
		GGPP 1.1.5		Number of Water and Sanitation Portfolio committee meetings coordinated	10	1.19%	3	2	2	3
		GGPP 1.1.6	Portfolio Committees	Number of Sound Governance and Human Resource Portfolio committee meetings coordinated	10	1.19%	3	2	2	3
		GGPP 1.1.7		Number of LED, Special Programmes and Youth Development Portfolio committee meetings coordinated	10	1.19%	3	2	2	3
		GGPP 1.1.11	Full Council Resolutions	Percentage of Full Council resolutions implemented	100%	1.19%	100%	100%	100%	100%
		GGPP 1.1.12	Council meeting Attendance	Percentage Compliance to Council meeting Attendance by participating leaders (recognised traditional and/or Kholi-San leaders)	50%	1.19%	50%	50%	50%	50%
		GGPP 1.2.12		Number of annual reviews of Death of staff member policy	1	1.19%	N/A	1	N/A	N/A
GGPP 1.2	To ensure policies are developed / reviewed	GGPP 1.2.13	Policy Development, Review and Management	Number of annual reviews of Internship policy	1	1.19%	N/A	1	N/A	N/A
		GGPP 1.2.14		Number of annual reviews of Disciplinary policy	1	1.19%	N/A	1	N/A	N/A
		GGPP 1.2.15		Number of annual reviews of ICT Operations Policy	1	1.19%	N/A	1	N/A	N/A
		GGPP 1.2.16		Number of annual reviews of ICT Security Controls Policy	1	1.19%	N/A	1	N/A	N/A
		GGPP 1.2.17	Policy Development, Review and Management	Number of annual reviews of ICT User Management Policy	1	1.19%	N/A	1	N/A	N/A

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UGU DISTRICT MUNICIPALITY

IDP Ref	Strategic Objective (SO)	SDBIP Ref	Project / Programme	Key Performance Indicator	Annual Target	Weighting	Quarterly Targets and Progress			
							Q1	Q2	Q3	Q4
		GGPP 1.2.18		Number of annual reviews of ICT Return on Investment (ROI) Policy	1	1.19%	N/A	1	N/A	N/A
		GGPP 1.2.19		Number of annual reviews of Staff Termination Policy	1	1.19%	1	N/A	N/A	N/A
		GGPP 1.2.22		Number of annual reviews of Internal Bursary Policy	1	1.19%	N/A	N/A	N/A	1
		GGPP 1.2.23		Number of annual reviews of Training and Development Policy	1	1.19%	N/A	N/A	N/A	1
		GGPP 1.2.24		Number of annual reviews of Recruitment and Selection Policy	1	1.19%	N/A	N/A	N/A	1
		GGPP 1.2.25		Number of annual reviews of Acting Allowance Policy	1	1.19%	N/A	N/A	N/A	1
		GGPP 1.2.26		Number of annual reviews of Individual Performance Management Policy	1	1.19%	N/A	N/A	N/A	1
		GGPP 1.2.27		Number of annual reviews of Talent Management, Succession Planning and Staff Retention Policy	1	1.19%	1	N/A	N/A	N/A
		GGPP 1.2.28		Number of annual reviews of Occupational Health and Safety Policy	1	1.19%	1	N/A	N/A	N/A
		GGPP 1.2.29		Number of annual reviews of Homeowners and Rental Allowance Policy	1	1.19%	N/A	1	N/A	N/A
GGPP 1.7	To ensure Inter Governmental Relations (IGR) structures are in place and functional	GGPP 1.7.13	IGR Sub-Structures	Number of District Disaster Management Advisory Forum (DDMAF) meetings Coordinated	4	1.19%	1	1	1	1
		GGPP 1.7.14		Number of Coordinated District Practitioners Forums	4	1.19%	1	1	1	1
		GGPP 1.7.15		Number of Coordinated Post Disaster Management Forums	4	1.19%	1	1	1	1
		GGPP 1.7.16		Number of District Fire and Services Forum meetings coordinated	4	1.19%	1	1	1	1
		GGPP 1.7.17		Number of Ward Based Committee meetings coordinated	8	1.19%	2	2	2	2
GOOD GOVERNANCE AND PUBLIC PARTICIPATION				36%						
MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT										

UGU DISTRICT MUNICIPALITY

IDP Ref	Strategic Objective (SO)	SDBIP Ref	Project / Programme	Key Performance Indicator	Annual Target	Weighting	Quarterly Targets and Progress			
							Q1	Q2	Q3	Q4
MFVM 3.1	To ensure 100% implementation of supply chain management policy	MFVM 3.1.1CS	Supply Chain Management	Number of vendor performance reports submitted to Supply Chain Management unit	4	3.61%	1	1	1	1
MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT							4%			
CROSS CUTTING INTERVENTIONS										
CCI 1.1	To ensure 100% implementation of Disaster Risk Management Plan	CCI 1.1.1	International Day on Disaster Reduction	Number of IDDR commemorated per annum	1	1.19%	N/A	1	N/A	N/A
		CCI 1.1.2	Disaster Management and Emergency response	Turnaround time to respond to reported incidents	8 hours	1.19%	8 hours	8 hours	8 hours	8 hours
		CCI 1.1.3	Disaster Prevention and Management	Number of monthly incident statistics reports submitted per annum	8	1.19%	2	2	2	2
		CCI 1.1.4	Fire Safety	Number of Fire Safety Inspections conducted in buildings per annum	48	1.19%	12	12	12	12
		CCI 1.1.5		Number of Households inspections conducted per annum	750	1.19%	200	150	200	200
		CCI 1.1.6		Number of Event Safety Management plans prepared per annum	8	1.19%	2	2	2	2
		CCI 1.1.7		Number of Basic Fire Safety Training conducted per annum	20	1.19%	5	5	5	5
		CCI 1.1.8	Number of Fire Safety Awareness conducted per annum	20	1.19%	5	5	5	5	5
		CCI 1.1.9	Number of Fire Safety Workshops conducted per annum	20	1.19%	5	5	5	5	5
	Disaster Risk Management	CCI 1.1.10	Number of Disaster Risk Assessment and Mapping conducted per annum	1	1.19%	N/A	N/A	N/A	N/A	1
		CCI 1.1.11	Number of Disaster Risk Management Workshops conducted per annum	20	1.19%	5	5	5	5	5
		CCI 1.1.12	Number of Disaster Risk Management Trainings conducted per annum	20	1.19%	5	5	5	5	5
		CCI 1.1.13	Number of Disaster Risk Management Awareness's conducted per annum	20	1.19%	5	5	5	5	5
CROSS CUTTING INTERVENTIONS						15%				

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UGU DISTRICT MUNICIPALITY

IDP Ref	Strategic Objective (SO)	SDBIP Ref	Project / Programme	Key Performance Indicator	Annual Target	Weighting	Quarterly Targets and Progress			
TOTAL WEIGHTING							Q1	Q2	Q3	Q4
							100%			

Signed and accepted by the Employee



Date: 27/03/2026

Signed by the Municipal Manager on behalf of the Municipality.



Date: 27/03/2026

ANNEXURE B: PERSONAL DEVELOPMENT PLAN



Ugu District Municipality

PERSONAL DEVELOPMENT PLAN (PDP)

Entered into by and between

**THE MUNICIPALITY OF UGU
AS REPRESENTED BY THE MUNICIPAL MANAGER**

MR VO MAZIBUKO

AND

THE GENERAL MANAGER: CORPORATE SERVICES

MS MP GOBHOZI

PERIOD: 01 MARCH 2026 – 30 JUNE 2026

A handwritten signature in blue ink, appearing to be 'V. Mazibuko', is located at the bottom right of the page.

Handwritten initials 'M.P.' in blue ink, located at the bottom right of the page, to the right of the signature.

1. PERSONAL DEVELOPMENT PLAN

1.1. A Municipality shall be committed to:

- 1.1.1. the continuous training and development of its employees to achieve its vision, mission and strategic objectives and empower employees and*
- 1.1.2. managing training and development within the ambit of relevant national policies and legislation.*

1.2. A Municipality shall follow an integrated approach to Human Resource Management, that is:

- 1.2.1. Human resource development forms an integral part of human resource planning and management.*
- 1.2.2. In order for training and development strategy and plans to be successful it shall be based on sound Human Resource (HR) practices, such as the (strategic) HR Plan, job descriptions, the result of regular performance appraisals and career pathing.*
- 1.2.3. To ensure the necessary linkage with performance management, the Performance Management and Development System provide for the Personal Development Plans of employees to be included in their annual performance agreements. Such approach will also ensure the alignment of individual performance objectives to the municipality's strategic objectives, and that training and development needs can be identified through performance management and appraisal.*
- 1.2.4. Career-pathing ensures that employees are placed and developed in jobs according to aptitude and identified potential. Through training and development they can acquire the necessary competencies to prepare them for future positions. A comprehensive competency framework and profile for Municipal Managers are attached and these shall be linked to relevant registered unit standards to specifically assist them in compiling Personal Development Plans in consultation with their managers.*
- 1.2.5. Personal Development Plans are compiled for individual employees and the data collated from all employees in the municipality forms the basis for the data collated from all employees in the municipality forms the basis for the prescribed Workplace Skills Plan, which municipalities are required to compile as a basis for all training and education activities in the municipality in a specific financial year and report on progress made to the Local Government Sector Education and Training Authority.*

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1.3. The aim of the compilation of Personal Development Plans is to identify, prioritise and implement training needs.

1.3.1. Compiling the Personal Development Plan (Table 1).

1.3.1.1. Competency assessment instruments, which are dealt with more specifically in Table 1 and, shall be established to assist with the objective assessment of employees' actual competencies against their job specific competency profiles and managerial competencies at a given period in time with the purpose of identifying training needs or skills gaps.

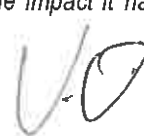
1.3.1.2. The competency framework and profiles and relevant competency assessment results will enable a manager, in consultation with his/her employee, to compile a Personal Development Plan. The identified training needs shall be entered into column 1 of Appendix 1(PDP), entitled Skills/Performance Gap. The following shall be carefully determined during such a process:

1.3.1.2.1. Organisational needs, which include the following:

- a) Strategic development priorities and competency requirements, in line with the municipality's strategic objectives.*
- b) The competency requirements of individual jobs. The relevant job requirements (job competency profile) as identified in the job description shall be compared to the current competency profile of the employee to determine the individual's competency gaps.*
- c) Specific competency gaps as identified during the probation period and performance appraisal of the employee.*

1.3.1.2.2. Individual training needs that are job / career related.

- a) Next, the prioritisation of the training needs must be listed since it may not be possible to address all identified training needs in a specific financial year. It is however of critical importance that training needs be addressed on a phased and priority basis. This implies that all these needs shall be prioritized for purposes of accommodating critical / strategic training and development needs in the Human Resource Plan, Personal Development Plans and Workplace Skills Plan.*
- b) Consideration must then be given to the expected outcomes, to be listed in column 2 of Table 1, so that once the intervention is completed the impact it had can be measured against relevant output indicators.*

- c) *An appropriate intervention must be identified to address training needs / skills gaps and the outcome to be achieved but with due regard to cost effectiveness. These shall be listed in column 3 of Table 1, entitled: Suggested training and / or development activity in line with the National Qualifications Framework which could enable the trainee to obtain recognition towards a qualification for training undertaken. It is important to determine through the Training / Human Resource Development / Skills Development Unit within the municipality whether unit standards have been developed and registered with the South African Qualifications Authority that are in line with the skills gap and expected outcomes identified. Unit standards usually have measurable assessment criteria to determine achieved competency.*
- d) *Guidelines regarding the number of training days per employee and the nominations of employees: An employee shall on average receive at least five days of training per financial year and not unnecessarily be withdrawn from training interventions.*
- e) *Column 4 of Table 1: The suggested mode of delivery refers to the chosen methodology that is deemed most relevant to ensure transfer of skills. The training/development activity shall impact on delivery back in the workplace. Mode of delivery consists of, amongst others, self-study. [The official takes it upon him/her to read e.g. legislation]; internal or external training provision; coaching and/or mentoring and exchange programmes, etc.*
- f) *The suggested time frames (column 5 of Table) enable managers to effectively plan for the annum e.g. so that not all their employees are away from work within the same period and also ensuring that the PDP is implemented systematically.*
- g) *Work opportunity created to practice skill/development areas, in column 6 of Table 1, further ensures internalisation of information gained as well as return on investment (not just a nice to have skill but a necessary to have skill that is used in the workplace).*
- h) *The final column, column 7 of Table 1, provides the employee with a support person that could act as coach or mentor with regards to the area of learning.*

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PERSONAL DEVELOPMENT PLAN OF: MP GOBHOZI

DATE: 01 MARCH 2026

Table 1: Personal Development Plan

1. Skills Performance Gap (in order of priority)	2. Outcomes Expected (measurable indicators: quantity, quality and time frames)	3. Suggested training and /or development activity	4. Suggested mode of delivery	5. Suggested Time Frames	6. Work opportunity created to practice skill/development area	7. Support Person

Signed and accepted by the Employee



Signed by the Municipal Manager on behalf of the Municipality



Date: 27 / 03 / 2026

Date: 27 / 03 / 2026