



*Ugu District Municipality*

## CONTACT US

For all household and business water and sanitation related queries contact our 24-Hour Call Centre on the following contact details:

### Household Complaints

Telephone:  
SMS Line:  
Email to the Complaints Unit:

08000 (92837)  
44751  
enquiries@ugu.gov.za or  
complaints@ugu.gov.za and copy  
Sabelo.Khumalo@ugu.gov.za

### Business Complaints

Telephone:  
Email:

(039) 688 5702  
Ntokozo.Thabede@ugu.gov.za

### Other

Post:  
Official Ugu Facebook Page:

P.O Box 33 Port Shepstone, 4240  
'Ugu Municipality Talk'

The Municipality calls for customers' cooperation in making this system of maximum benefit to customers and the municipality.

Ugu District Municipality promotes working together to create an environment that is friendly, responsive, accountable, effective and efficient for our communities.

### ISSUED BY:

Mr DD Naidoo  
Municipal Manager  
Ugu District Municipality



[www.ugu.gov.za](http://www.ugu.gov.za)



Ugu Municipality Talk



@Ugu\_Water

***Ugu District is Better Today than it was Yesterday.***