



PUBLIC NOTICE

WAIVER OF INTEREST, PENALTIES AND COLLECTION CHARGES ON ARREAR ACCOUNTS

Dear Valued Customers

Kindly please be informed that Ugu District Municipality is offering residential customers with 'once off' amnesty on debt that is over 120 days with the following conditions:

1. The Amnesty period will run from 1 September 2021 to 28 February 2022.
2. The customer must undertake to pay 50% of the debt over 120 days as per the following categories

Category 1

Accounts with 50% of debt that is over 120 days are paid **within 30 days** after the signing of the amnesty application forms will be written off by 50% of debt that is over 120 days as at 31 August 2021

Category 2

Accounts with 50% of debt that is over 120 days are paid **within 60 days** after the signing of the amnesty application forms will be written off by 40% of their debt that is over 120 days as at 31 August 2021.

Category 3

Accounts with 50% of the debt that is over 120 days are paid **within 90 days** after the signing of the amnesty application forms will be written off by 30% of their debt that is over 120 days as at 31 August 2021.

Category 4

Accounts with 50% of the debt that is over 120 days are paid **within 120 days** after the signing of the amnesty application forms will be written off by 20% of debt that is over 120 days as at 31 August 2021.

Category 5

Accounts with 50% of the debt that is over 120 days are paid **within 150 days** after the signing of the amnesty application forms will be written off by 10% debt that is over 120 days as at 31 August 2021.

For more information, please contact the municipality via email enquiries@ugu.gov.za or call our toll free number 08000 92837 and choose accounts option.

ISSUED BY

DR EMS NTOMBELA

ACTING MUNICIPAL MANAGER