



PROTECTION OF PERSONAL INFORMATION ACT (POPIA)

EFFECTIVE FROM 1 JULY 2021

Dear Valued Ugu District Municipality Customer

As from 1 July 2021, the law requires full compliance in relation to the Protection of Personal Information Act. POPIA regulates how the municipality uses, store, destroy personal information and special personal information of individuals and juristic persons.

Key to NOTE:

The municipality processes your personal information in line with the requirements of the Act, our terms and conditions and for the legitimate purpose for which it was provided.

Please take responsibility to ensure that your personal information is updated as required.

In any circumstances that the municipality intends using your information for any purpose other than for which it was collected, your consent will be sought.

For more information visit the website at www.ugu.gov.za

<http://ugu.gov.za/Pages/Downloads.aspx>

Please click on “**Downloads**” – then “**Categories**” – then select “**POPIA**” from the Display list for more information on POPIA