# **UGU DISTRICT MUNICIPALITY**



Policy Name	Promotion of Access to
	Information (PAIA) Policy &
	Procedure Manual
Policy Number	1/2/P/2014/1
Status	Policy
Date	
Approved by	COUNCIL
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& Website	

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#### **PREAMBLE**

The purpose of the policy is to provide information to the public on services rendered by Ugu District Municipality, records generated by Ugu District Municipality and how members of the public will access services or records. The policy further provides information on the details of the information and deputy information officer and stipulates both the request and appeal procedures in terms of PAIA.

Noting the nature of the work of public entities; accountability and transparency are an essential requirement for sustaining democracy. This policy is therefore a critical tool to entrenching a culture of participatory democracy, informed public scrutiny and voluntary dissemination of information by public entities.

This policy therefore contains the following information

- Services offered by Ugu District Municipality,
- What records Ugu District Municipality holds
- · Records that are available on request and records that are available automatically
- Who to contact if information needs to be obtained
- An outline of the request procedure
- Remedies available

The public needs this information to be better informed about decisions Ugu District Municipality is taking on their behalf. It is through information sharing that our democracy will be entrenched, strengthened and nurtured.

#### 1. INTRODUCTION

The Constitution guarantees everyone the right to access information held by the State and information held by private entities. National legislation (the Promotion of Access to Information Act 2 of 2000) was enacted to give life to this fundamental right. PAIA seeks to entrench a culture of accountability, transparency, and good governance and a respect for human rights in both the public and private sector.

To ensure that the objectives of the Act are realized and that the right to access information is a reality for all, PAIA places mandatory compliance requirements on both the public and private sector. PAIA requires that every public body to compile a manual in terms of section 14 to guide members of the public on how to obtain access to records held by public bodies.

Public institutions are charged with making and implementing decisions that have a bearing on the lives of South African citizens and constituents served by the various public bodies. Making their information available to the public is therefore critical in ensuring that the public is able to scrutinize their actions and hold them accountable on decisions taken and service delivery.

### 2. **DEFINITIONS**

2.1	The Municipality:	Refers to Ugu District Municipality as established in terms of
		the prescription.
2.2	PAIA	Promotion of Access to Information Act
2.3	PAJA	Promotion of Administrative Justice Act

2.4 POPI Protection of Personal Information Act

#### 3. POLICY OBJECTIVES

To provide a framework within which Ugu District Municipality's PAIA requests will be dealt with.

## 3.1 Information and Deputy Information Officer's details

## **Information Officer:**

Mr DD Naidoo MUNICIPAL MANAGER 28 Connor Street, Port Shepstone, 4240 PO Box 33, Port Shepstone, 4240

Tel: 039 688 5702 Fax: 039 682 1720

Email: <u>DD.Naidoo@ugu.gov.za</u>

#### **Deputy Information Officer**

Mr V O Mazibuko GENERAL MANAGER CORPORATE SERVICES 18 Price Street, Port Shepstone, 4240 PO Box 33, Port Shepstone, 4240

Tel: 039 688 5758 Fax: 039 682 4820

Email: Vela.Mazibuko@ugu.gov.za

#### 3.2 Description of Ugu District Municipality's Structure

In accordance with the Constitution Act, 108 of 1996, the Ugu District Municipality's Council is the ultimate political decision making body of the Municipality. The Mayor of Ugu District Municipality takes overall strategic and political responsibility, whilst the Municipal Manager heads the Municipality's administration and is responsible for the implementation of policies and the Integrated Development Plan (IDP).

Municipal Manager

General Manager Corporate Services General Manager Treasury General Manager IED General Manager Water Services

## 3.3 Description of Ugu District Municipality

Ugu District Municipality has been classified as a Category C, Municipality by the Municipal Demarcation Board in terms of Section 4 of the Local Government: Municipal Structures Act, 1998. It was established on 5 December 2000 through the disestablishment of the Ugu Regional Council. Ugu District Municipality is one of the ten district municipalities in the province of KwaZulu-Natal. KwaZulu-Natal is one of the nine provinces of the Republic of South Africa. It is a subtropical region of lush and well-watered scenic valleys and deep gorges with large rivers flowing perennially into the warm Indian Ocean.

It is located in the southernmost end of the province and its sphere of jurisdiction is commonly known as the South Coast of KwaZulu-Natal. It is 5,866km<sup>2</sup> in extent and boasts a spectacular coastline of 112 kilometres,

which forms its eastern border. It is bordered by the Eastern Cape Province to the south, the Indian Ocean to the east, to the north-west by Umgungundlovu District Municipality, where we find the province's Capital City, and Sisonke District Municipality to the west. The region is bordered on the north by the eThekwini Municipality, home to the City of Durban, which is the province's 'commercial capital'. The Municipality consists of eighty-four municipal wards, which culminate in four local municipalities, namely Ray Nkonyeni Municipality, Umuziwabantu, Umzumbe and Umdoni. The region includes forty-two traditional authorities, which all form part of the Zulu Kingdom and its monarchy. According to Statistics SA (2001), Ugu has a population density of 142 persons per km, which is higher than the provincial average of 104 people per km.

#### Administration

The administration of the Municipality is headed by the Municipal Manager which includes the responsibility for the efficient and effective operation of all departments. The Municipality has four administrative departments, each being headed by a General Manager.

#### Office of the Municipal Manager

The Office of the Municipal Manager compromises of the following sections:

Strategy and Shared Services; Internal Audit; Mayoralty and Communication; Legal Services; Youth Development; HIV/AIDS and Special Programmes.

## **Corporate Services Department and comprises of the following sections**

The Corporate Services Department is headed by the General Manager Corporate Services and comprises the following sections:-

- Human Resources
- Disaster Management
- ITC
- Fleet Management
- Administration & Auxiliary Services

#### **Budget & Treasury office**

The Treasury Department is headed by the General Manager Treasury and comprises of the following sections:-

- Budget
- Revenue
- Expenditure
- ICT Projects
- Assets
- Cash Management
- SCM

## **Environmental Health Management and Economic Planning & Development**

The Infrastructure and Economic Development Department, headed by the General Manager Infrastructure and comprises of the following sections:-

## • Environmental Management

## **Water Services Department**

The Water Services Department, headed by the General Manager Water Services and comprises of the following sections:-

- Water Services Operations
- Water Services Authority
- Project Management Unit
- Water Resource Management

## 3.4 Categories, Descriptions and Indexes of Records

This category contains a description of subjects on which Ugu District Municipality holds records and description of the categories of records on each subject.

## Description of categories of records held by Ugu District Municipality (per subject)

CATEGORY	DESCRIPTION	LOCATION	DOCUMENT	LEVEL OF ACCESS /
			TYPE	AVAILABILITY
A.	1. <u>Council Meetings</u>	Secretariat	Printed	1. Automatic
AGENDAS AND	1.1 Agendas	Registry	documents	
MINUTES	1.2 Minutes			2. Automatic
	1.3 Attendance			2. Automatic
	Registers			
	2. <u>EXCO</u>			
	2.1 Agendas			
	2.2 Minutes			3. Automatic
	2.3 Attendance			
	Registers			
	3. <u>Portfolio</u>			Excluding "in
	<u>Committee</u>			committee" items
	3.1 Water and			
	Sanitation			
	3.2 Sound			
	Governanc			
	e and Human			
	Resources			
	3.3 Planning,			
	Economic			

	Dayslanment and		
	Development and		
	Tourism		
	3.4 Finance, Budget		
	Control and		
	Monitoring		
	_		
1			

CATEGORY	DESCRIPTION	LOCATION	DOCUMENT	LEVEL OF ACCESS /
			TYPE	AVAILABILITY

B. REPORTS	<ol> <li>Annual Report of the Municipality</li> <li>Mid Term Reports</li> <li>Quarterly Reports</li> </ol>	Central Registry	Printed documents	Automatic
B.	4.2 Minutes 4.3 Attendance Registers  5.MANCO and Extended MANCO 5.1 Agendas 5.2 Minutes 5.3 Attendance Registers 6. Bid Committees 6.1 Bid Specificatio n Committee 6.1.1 Agendas 6.1.2 Minutes 6.1.3 Attendance Registers 6.2 Bid Evaluation Committee 6.2.1 Agendas 6.2.2 Minutes 6.2.3 Attendance Registers 6.2.3 Attendance Registers 6.2.3.4 Tender Report  6.3 Bid Adjudicatio n Committee 6.3.1 Agendas 6.3.2 Minutes 6.3.3 Attendance Registers 6.3.3 Attendance Registers 6.3.4 Tender Report	Central	Printed	4. Automatic  5. Restricted  6. Automatic  "In committee items— Restricted"  Automatic
	<ul><li>3.5 Youth Committee</li><li>4. <u>Sub Committees</u></li><li>4.1 Agendas</li></ul>			

C.	1. Loan Register	Treasury	Printed	Restricted
FINANCIAL	<ol><li>Stock Register</li></ol>		documents	
ITEMS	3. Main Cash Book			
	4. Subsidiary			
	cash			
	5. register			
	6. Main ledger			
	Subsidiary ledger 7.			
	Main journal			
	8. Budget			

CATEGORY	DESCRIPTION	LOCATION	DOCUMENT TYPE	LEVEL OF ACCESS / AVAILABILITY
	9. Cheque counterfoils			
	10. Receipt books			
	11. Bank			
	reconciliati			
	on statements			
	12. Annual			
	Financial			
	statements –			
	automatically			
	available			
D.	1. Destruction	Central Registry	Printed	Automatic
REGISTERS	Register	Central Registry	documents	
	2. Register of			
	files	Human		
	opened	Resources		
	<ol><li>Register of disposal authorities</li></ol>			
	4. Master copy of the file plan			
	5. Remittance register			
	6. Register of			
	registered or			
	certified post			
	7. Delivery register			
	8. Supply register			
	9. Tender opening register			
1	10. Staff attendance			

	registers			
	. 58.555.5			
_	4 Administra	Control Buriation	B.C. C. J.	A 1
E. PUBLICATIONS	<ol> <li>Advertising brochures</li> </ol>	Central Registry	Printed	Automatic
PUBLISHED BY	2. Newsletters	Mayoralty and Communications	documents Electronic	
THE COUNCIL	3. History of the	Communications	Electronic	
THE COORCIE	Municipality			
	4. Posters			
	5. Programmes of			
	festivals and			
	exhibitions			
	6. Regulations			
F.	<ol> <li>National</li> </ol>	Central Registry	Printed	Automatic
CARTOGRAPHIC	monuments	Water Services	documents	
MATERIAL	2. Places of worship	Authority	Electronic	
	3. Detailed plans of			
	Municipal			
	buildings and			
	<ol> <li>plants</li> <li>Plumbers Job</li> </ol>			
	Plumbers Job Cards			
	Caras			

CATEGORY	DESCRIP1	LOCATION	DOCUMENT TYPE	LEVEL OF ACCESS / AVAILABILITY
	including plans			
	5. Pipe and sewer line maps	2		

	6. Reservoir maps			
	7. GIS maps			
G. PHOTOGRAPHS	<ol> <li>Events an Functions</li> <li>Photographs Council,         Administration an Officials</li> <li>Aerial Photograph</li> <li>Projects</li> </ol>	Mayoralty and f Communications GIS	Printed documents Electronic	Automatic
H. FORMS	1. Supplier databa application forms	Se Central Registry Supply Chain management	Printed documents	Restricted - in terms of POPI to all 3 <sup>rd</sup> parties but not restricted to the person to whom the information is relevant
I. AGREEMENTS	1. 2. Contracts  Memorandums of a Agreements  Memorandums of a Understanding Service Level 5. Agreements  Maintenance 6. Contracts  Lease Agreements	f el	Printed documents	Restricted
J. HUMAN RESOURCES	1. Performance Management Agreements automatically available 2. Disciplinary Case Files 3. Employment Contracts 4. 5. Leave forms Bursary 6. 7. Applications a agreements Training	Human Resources Registry Central Registry	Printed documents	Restricted - in terms of POPI to all 3 <sup>rd</sup> parties but not restricted to the person to whom the information is relevant

applications Allowances Staff CV's		

CATEGORY	DESCRIPTION	LOCATION	DOCUMENT TYPE	LEVEL OF ACCESS / AVAILABILITY
	9. S & T forms 10. Stop Order Agreements 11. Application for Advertised Positions and CV's			
K. PROPERTY FILES	<ol> <li>Applications for Water</li> <li>Applications for Sewer</li> <li>Deposit</li> <li>information</li> <li>Change of Addresses</li> <li>Correspondence</li> <li>for property Hand overs</li> <li>Credit Control matters</li> <li>Transfer of</li> <li>ownership Sub Divisions Consolidations</li> </ol>	Central Registry Water Services Authority Treasury Income	Printed documents	Restricted - in terms of POPI to all 3 <sup>rd</sup> parties but not restricted to the person to whom the information is relevant

L.	All annexure files	Central	Printed	Restricted
ANNEXURE FILES		Registry	documents	
M. MISCELLANEOUS	<ol> <li>Municipal Title Deeds</li> <li>Servitudes</li> <li>Encroachments</li> <li>Permits</li> <li>Completed Vehicle Log sheets</li> <li>Tender Documents</li> <li>Business Plans</li> <li>Company Profiles</li> <li>CV's and short listings</li> </ol>	Registry Central Registry Supply Chain Management	Printed documents	Restricted - in terms of POPI to all 3 <sup>rd</sup> parties but not restricted to the person to whom the information is relevant  For tender documents – if it's a company or partnership, there should be a majority resolution to supply information to 1 member should it be required by only 1 member only. No tender document should be disclosed through PAIA to another business
				due
CATEGORY	DESCRIPTION			LEVEL OF ACCESS / AVAILABILITY
				to POPI and competitive privacy.

N.		1.	Legislation	Central Registry	Printed	Restricted
FILE	PLAN	2.	Organisation and		Documents	
SUBJECTS		control	3. Own council and			
		council	matters			
		4.	Human resources			
		5.	Finance			
		6.	Domestic supplies,			
		services	and office			
		accomn	nodation 7. Tenders,			
		contrac	ts, quotations			
		8.	Reports and returns			
		9.	Composition and			
		meetin	gs of other bodies			
		and oth	er gatherings			
		10.	Grants			
		11.	Publicity			
		informa	ntion and social			
		matters	12. External funding			
		13.	Legal matters			
		14.	Land and buildings			
		15. Plar	nning and economic			
		develop	oment			
		16.	Tourism			
		17.	Water and			
		sanitati	on services			
		18.	Essential services			
		19.	Community services			

## 3.6 Automatically Available Records

The access to information legislation provides for records which are automatically available in Ugu District Municipality to be included in this manual and to be made available to requestors.

Automatically available records usually do not have information which is sensitive in nature or records that have the ability to place the institution in detriment if released. These records have been specified in the table above. However, automatically available records should make the request for the records through Form A and will be subject to the access and copy fees as per the schedule of tariffs.

## 3.7 Categories of Records Not Automatically Available

The records listed as restricted in the table above above may be formally requested, but access to parts of these records or the whole record may be refused on legal grounds or in respect of the POPI Act.

Ugu District Municipality reserves the right to refuse access to records, where the processing of such records will result in a substantial and unreasonable diversion of its resources.

Access may also be refused where requests are clearly frivolous and or vexatious.

#### 4. PRESCRIPTIVE/LEGAL FRAMEWORK

Ugu District Municipality's PAIA Policy has been developed with recognition of the macro and micro prescriptive context – within which it needs to comply, and policy imperatives of national and provincial government; as indicated, but not limited to, below:

• Ugu District Municipality's Records Management Policy

By managing its paper-based records effectively and efficiently Ugu District Municipality strives to give effect to the accountability, transparency and service delivery values contained in the legal framework established by;

- Constitution, 1996;
- National Archives and Records Service of South Africa Act (Act No 43 of 1996 as amended);
- National Archives and Records Service of South Africa Regulations;
- Municipal Finance Management Act (Act 56 of 2003)
- Promotion of Access to Information Act (Act No 2 of 2000);
   Promotion of Administrative Justice Act (Act No 3 of 2000);
- Electronic Communications and Transactions Act (Act No 25 of 2002).
- Municipal Structures Act (Act 117 of 1998)
- Municipal Systems Act (Act 32 of 2000)

## 5. POLICY APPLICATION

This policy impacts upon Ugu District Municipality's work practices for all those who;

- · create records including electronic records;
- have access to records;
- have any other responsibilities for records, for example storage and maintenance responsibilities;
- have management responsibility for staff engaged in any of these activities; or manage, or have design input into, information technology infrastructure.

The issuing of records of the Municipality to third parties is prohibited without the written approval of the Records Manager, the Legal Manager or Municipal Manager. All requests made for information should be done in accordance with PAIA and will be processed by the Records Manager. This excludes billing, account and customer related information required as well as compliance related reporting to National, Provincial and Local Government such as Treasury, Auditor General, COGTA, DWA etc.

#### 6. ROLES AND RESPONSIBLITIES

#### Role-Players and their Responsibilities

#### 6.1 Records Manager

- The Records Manager will receive and record each PAIA request.
- Each request will be issued a number and a response prepared with information dissemination after payment finalised

- The request will be subject to an access fee and copy fee in line with the Municipality's annual schedule of tariffs
- The Section 32 report to the Human Rights Commission will be done annually by the Records Manager
- The annual report questionnaire to the Department of Justice will be completed by the Records Manager

### 6.2 Chief and Deputy Information Officer

- The Chief and Deputy Information Officer is responsible for approval of requests for information in terms of the Promotion of Access to Information Act.
- The Chief and Deputy Information Officer will inform the Records Manager if a request for information necessitates a disposal hold to be placed on records that are due for disposal.

#### 6.3 Legal services manager

• The legal services manager is responsible for advising the Records Manager of any received requests in terms of PAIA received through the Legal office.

#### 7. TIMEFRAMES

30 days are permitted from time of receipt of the PAIA request to information dissemination, dependant on payment of the access fee and copy fees. Where the period taken to supply the information requested is more than 30 days, written reasons will be submitted annually in the Section 32 report to the Human Rights Commission.

#### 8. MONITORING AND EVALUATION

This Policy will be monitored and evaluated by the General Manager: Corporate Services and regular monitoring reports submitted to the Management Committee Meeting, Sound Governance and Human Resourced Portfolio Committee, Executive Committee and Full Council Meetings.

#### 9. COMMENCEMENT OF THE POLICY

This Policy will come into effect on the date of the adoption by the Ugu District Municipality Council.

## 10. AMENDMENT AND/OR ABOLITION

This policy may be amended or repealed by the Municipality through a Council Resolution.

#### 11. COMPLIANCE AND ENFORCEMENT

Violation or non-compliance with this policy will give a just cause for disciplinary steps to be taken.

## 12. POLICY REVIEW

This Policy will be reviewed annually to ensure applicability and relevance.

### 13. APPEAL PROCESS/ GRIEVANCE PROCEDURE

The policy must also state what will happen if one of the users thereof is not satisfied or there is a violation with the implementation process.

## **Records of Approval**

Meeting	Date	Resolution
Policy Review	12 September 2017	Recommendation to MANCO
Committee		
Manco	20 November 2017	Recommendation to Sound Governance & Human Resources Portfolio Committee
Sound Governance and Human Resources Portfolio Committee	17 May 2018	Recommended to EXCO
EXCO	20 June 2018	Recommended to Council
Council	28 June 2018	ADOPTED

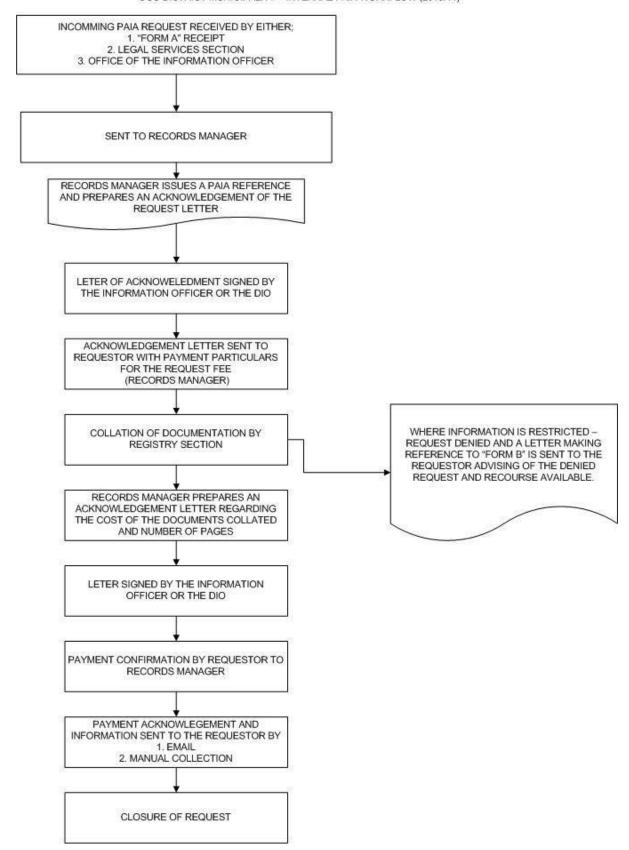
## Policy and its availability

28 Connor Street, Port Shepstone RECEPTION 96 Marine Drive, Oslo Beach 1 & 2 RECEPTION Musgrave Road, Harding RECEPTION Main Road, Park Rynie

RECEPTION www.ugu.gov.za

The manual is currently available in English and in isiZulu.

## ANNEXURE A -PAIA PROCEDURE



#### **ANNEXURE B - FORM A REQUEST FORM**



REQUEST **FOR ACCESS TO RECORD OF** UGU DISTRICT MUNICIPALITY (Section 18(1) of the Promotion of Access to Information Act, 2000 (Act No. 2 of 2000)

[Regulation 6]

#### FOR DEPARTMENTAL USE

	Reference number:
Request received	by
DD Naidoo, Munic	cipal Manager, Information Officer
Vuyiwe Tsako, Ge	neral Manager Corporate Services, Deputy Information Officer
Date:	at (Place)
Request fee (if an	y): R
Deposit (if any):	R
Access fee:	R
	Signature of Information Officer/Deputy Information Officer

## A Particulars of public body

#### Information officer:

Mr DD Naidoo MUNICIPAL MANAGER 28 Connor Street, Port Shepstone, 4240 PO Box 33, Port Shepstone, 4240

Tel: 039 688 5702 Fax: 039 682 1720

Email: <u>DD.Naidoo@ugu.gov.za</u>

## **Deputy information officer**

Ms V Tsako GENERAL MANAGER CORPORATE SERVICES 18 Price Street, Port Shepstone, 4240 PO Box 33, Port Shepstone, 4240

Tel: 039 688 5758 Fax: 039 682 4820

Email: Vuyiwe.Tsako@ugu.gov.za

В	Particulars of person requesting access to the record							
(a)	The particulars of the person who requests access to the record must be given below.							
(b) given.	The address and/or fax number in the Republic to which the information is to be sent, must be							
(c)	Proof of the capacity in which the request is made, if applicable, must be attached.							
_	mes and surname:ldentity r:							
Postal a	address:							
Fax nur	nber:							
Teleph	Telephone number:							
E-mail a	address:							
Capacit	y in which request is made, when made on behalf of another person:							
C.	Particulars of person on whose behalf request is made							
This s	ection must be completed ONLY if a request for information is made on behalf of another person.							
Full nar	mes and surname:							
Identity	number:							
D.	Particulars of record							
(a)	Provide full particulars of the record to which access is requested, including the reference number if that is known to you, to enable the record to be located.							
(b)	If the provided space is inadequate, please continue on a separate folio and attach it to this form. The requester must sign all the additional folios.							
2 Re	scription of record or relevant part of the record:							

E.

Fees

(a) A request for access to a record, other than a record containing personal information about yourself, will be processed only after a request fee has been paid.

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- (b) You will be notified of the amount required to be paid as the request fee.
- (c) The fee payable for access to a record depends on the form in which access is required and the reasonable time required to search for and prepare a record.
- (d) If you qualify for exemption of the payment of any fee, please state the reason for exemption.

Reason for exemption from payment of fees:						

#### F. Form of access to record

If you are prevented by a disability to read, view or listen to the record in the form of access provided for in 1 to 4 below, state your disability and indicate in which form the record is required.

<u>Disability:</u>		Form in which record is required:				
Mark the appropriate box with an X	ζ.					
(a) Compliance with your request for access in the specified form may depend on the form in which the record is available.						
(b) Access in the form requested may be refused in certain circumstances. In such a case you will be informed if access will be granted in another form.						
(c) The fee payable for access to the record, if any, will be determined partly by the form in which access is requested.						
1. If the record is in written or printed form:						
copy of record*	inspect	ion of record				
2. If record consists of visual images (this includes photographs, slides, v		dings, computer-gene	erat	ed images, sketches, etc:		
view the images	copy of	the images*		transcription of the images*		
3. If record consists of recorded wo	rds or infor	mation which can be	rep	produced in sound:		
listen to the soundtrack (audio cassette)	soundtrack (written or printed document)					
4. If record is held on computer or i	n an electr	onic or machine-read	labl	e form:		

	printed copy of record'		printed copy of information derived from the record*		copy in computer readable form* (stiffy or compact disc)		
*If you requested a copy or transcription of a record (above), do you wish the copy or transcription to be posted to you?  Postage is payable.  YES NO						NO	
Note that <i>if</i> the record is not available in the language you prefer, access may <i>be granted</i> in the language in <i>which</i> the record is available.							
In which language would you prefer the record?							

## G. Notice of decision regarding request for access

You will be notified whether your request has been approved/denied. If you wish to be informed in another manner, please specify the manner and provide the necessary particulars to enable compliance with your request.

How would you prefer to be	informed o	f the decision regarding yo	our request for	access to the record?
Signed at	this	day of	20	
			SIGNATUR	E OF REQUESTER 1 PERSON ON
			WH	OSE BEHALF REQUEST IS MADI

## ANNEXURE C - FORM B APPEAL FORM



## FORM B NOTICE OF INTERNAL APPEAL (Section 75 of the Promotion of Access to Information Act, 2000 (Act No. 2 of 2000)) [Regulation 8]

	STA	ATE YOUR R	EFEREN	CE NUMI	BER:,.					
A. Particulars of public bod	y									
The Information Officer/Deput	ty Information	Officer:								
Information officer: Mr Luvuyo MUNCEPAL MANAGER 28 Comor Street, Port Shepston Tel; 039 688 5702 Fax: 039 682 1720 Email: Luvuyo Mahlaka@ugu.;	ic, 4240 PO E	30x 33, Port Sh	egstone, 4	240						
Deputy information officer: Ms GENERAL MANAGER CORP 18 Price Street, Port Shepstone, Tel: 039 688 5758 Fax: 039 682 4820 Email: Phumza.Ntebe@ugu.gov	ORATE SERV 4240 PO I		epsione, 4	240						
B. Particulars of requester/t (a) The particulars of the per- (b) Proof of the capacity in w (c) If the appellant is a third requester must be given at C	son who lodge high appeal is person and n	the internal a	appeal mu	st be giv	ttached.		mation,	the pa	rticular	s of the
	-									
Full names and surname:										
Identity number:										
Postal address:										
Telephone number:	()			Fax nu	mber: (	()				
E-mail address:										
Capacity in which an internal	appeal on bei	half of anothe	r person i	s lodged:						

Department of Justice and Constitutional Development

									FOR	UMIES: N	OHCE	OF INT	ERNAL	AFFEAL
	urs of requester			_										
This section	n must be comp	leted O	NLY if a	third p	erty (of	her tha	n the re	queste	r) lodge	as the in	nternal	арреві		
	and sumame:													
Identity number:										<u> </u>			<u> </u>	
0. The deci	sion against w	hich th	e intern	al app	eal is k	odged								
Mark the de	eclaion against v	which th	e intem	al appe	ai is lo	dged w	ith an X	in the	арргор	rate bo	DC:			
	Refusal of request for access													
	Decision regarding fees prescribed in terms of section 22 of the Act													
	Oecision regarding the extension of the period within which the request must be dealt with in terms of section 25(1) of the Act													
	Decision in terms of section 29(3) of the Act to refuse access in the form requested by the requester													
	Decision to grant request for access													
E. Grounds	for appeal									_				
If the provid additional fo	ded space is ina olios.	dequate	, piess	e contin	ue on a	a separ	ate folk	and a	itach it	to this t	form. Y	ou mus	st sign s	all the
State the gro	ounds on which	the inte	mal apş	eel is b	ssed:									
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State any of	her information t	hat may	y be rek	evant in	consid	iering ti	е арре	al:						
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# F. Notice of decision on appeal

You will be notified in please specify the ma	writing of the decision on your internal appeal. If you wish to be informed in another manner, nner and provide the necessary particulars to enable compliance with your request.
State the manner:	
Particulars of manner;	
Signed at	this day of
	SIGNATURE OF APPELLANT
FOR DEPARTMENT	OFFICIAL RECORD OF INTERNAL APPEALS
CONTRACTOR OF THE PROPERTY OF	(dete) by (state rank, name and sumame of information officer/deputy information officer).
Applicable, the period	by the matters for the information officers/deputy information officer's decision and, where are of any third party to whom or which the record relates, submitted by the information for officer on (date) to the related authority
OUTCOME OF APPE	(4. ) こうしゅう アンドル・アンド しょうしょう アンドル・アンド (1. ) アンドル・アンドル・アンドル・アンドル・アンドル・アンドル・アンドル・アンドル・
SUBSTITUTED	MATION OFFICER/DEPLTY INFORMATION OFFICER CONFIRMED/NEW DECISION
DATE RELEVANT AU	тноетту
RECEIVED BY THE IN	FORMATION OFFICER/DEPUTY INFORMATION OFFICER FROM THE RELEVANT