2022 2022 SEDVICE DELIVEDY AND DIDCET IMPLEMENTATION DI AN

| Quarterly Target and Actual Achieved Quarterly Progress and challenges Financial Implication Actual ACHIEVED to | | | | | | | • | . 7113 203021 1111 221121171710111 2711 | o deminde deemen | 2022 20 | / | | | | | | |
|--|--|----------------------|----------------------|-----------------------|----------------------------------|-----------------------------------|--------------------------------|---|------------------------|-------------|--------------------|---------------|-------------|--------------|---------|---------------------|------------|
| Actual ACHIEVED to | | | | Financial Implication | | Quarterly Progress and challenges | | ed | rget and Actual Achiev | Quarterly T | | | | | | | |
| SDBIP Ref. Strategic Objective IDP Ref Project Name KPI Measure Annual Target On the COLOR OF TIME FROM Q1 & Q2 PROGRESS REPORT ON UNACHIEVED TARGETS FROM Q1 & Q2 PROGRESS REPORT ON UNACHIEVED TARGETS FROM Q1 & Q2 PROGRESS REPORT ON UNACHIEVED TARGETS FROM Q1 & Q2 ACHIEVEDI NOT ACHIEVEDI NOTALI NOT | esponsible Internal Audit Comme Internal Audit Comme | Location (Ward / LM) | Budget spent to DATE | | REMEDIAL MEASURES/ TIMEFRAMES | BLOCKAGES/ CHALLENGES | ACHIEVED/ NOT ACHIEVED/ N/A | POE | actual | Ο3 | UNACHIEVED TARGETS | Annual Target | KPI Measure | Project Name | IDP Ref | Strategic Objective | SDBIP Ref. |

SDG 16: Build Effective, Accountable and Inclusive Institutions At All Levels

NDP: Building Capable and Developmental State

MTSF: Outcome 5: A skilled and Capable Workforce to Support an Inclusive Growth Path; Outcome 9: A responsive, Accountable, responsive and efficient local government system

Back to Basics: Building capable local government institutions

PGDS: Human Resource Development

DGDS: Institutional development

KPA: Municipal Transformation and Institutional Development

| COLOUR CODE | BLUE - WATER | R SERVICES | | ORANGE - CORPOR | RATE SERVICES | | GREEN - ECO | NOMIC DEVELOPMENT (| & ENVIRONMENTAL SERVICES | | | GREY | - BUDGET & TREASUR | Y | | YELLOW - OF | FICE OF THE MM |
|------------------|--|---|--|-----------------|---------------|-----|-------------|---------------------|--|----------|-----|------|--------------------|-----|-----------|-------------|----------------|
| MTID 13 - BTO | Attract skill, retain and reward a talented and diverse workforce to enable departments to efficiently meet their objectives | SO Compliance with .2.1 leave managemer | | 100% | 100% | N/A | 100% | 100% | Report on Leave Compliance analysis to MANCO/Ext MANCO Minutes | ACHIEVED | N/A | N/A | R0 | N/A | ALL WARDS | вто | Achieved |
| MTID 14- BTO | Attract skill, retain and reward a talented and diverse workforce to enable departments to efficiently meet their objectives | SO Departmental .2.1 Overtime | % Compliance on Departmental Overtime | 100% | 100% | N/A | 100% | 100% | System Report with Analysis Signed by Manager/HOD | Achieved | N/A | N/A | R0 | N/A | ALL WARDS | вто | Achieved |
| MTID 18- BTO | Attract skill, retain and reward a talented and diverse workforce to enable departments to efficiently meet their objectives | SO IPMS Performanc .2.1 Reviews | Percentage of workplan assessments/review s conducted in BTO | | 88% | N/A | 60% | 1 | Attendance Register for performance Reviews & Departmental Report indicating percentage ACHIEVED | Achieved | N/A | N/A | R0 | N/A | ALL WARDS | вто | Achieved |

| | | | | | | | | 2022 202 | 23 SERVICE DELIVERY | AND BUDGET IMPLEMENTATION PLAN | | | | | | | | |
|------------------|--|-------------|--|---|---------------|--|--|--------------|-------------------------|--|--------------------------------|-----------------------------------|----------------------------------|-----------------------|---------------------|------------------------|--------------------------------|-------------------------|
| | | | | | | | | Quarterly Ta | rget and Actual Achieve | d | | Quarterly Progress and challenges | | Financial Implication | | | | |
| SDBIP Ref. | Strategic Objective | IDP Ref | Project Name | KPI Measure | Annual Target | Actual ACHIEVED to DATE (Q1 to Q3) | PROGRESS REPORT ON UNACHIEVED TARGETS FROM Q1 & Q2 | Q3 | actual | POE | ACHIEVED/ NOT ACHIEVED/ N/A | BLOCKAGES/ CHALLENGES | REMEDIAL MEASURES/ TIMEFRAMES | Annual Budget | Budget spent to DAT | E Location (Ward / LM) | Responsible Department/Unit | INTERNAL AUDIT COMMENTS |
| MTID 24 - BTO | To provide support services to all organisational departments with strong emphasis on the core business through deploying tools and resources to improve on service delivery | SO 3.4.1 | Implementation of full council resolutions | Percentageof Full Council resolutions implemented - BTO | 100% | 100% | N/A | 100% | 100% | Report to MANCO / Ext MANCO Signed Extract | ACHIEVED | N/A | N/A | R0 | N/A | ALL WARDS | вто | Achieved |
| MTID 26 - BTO | To provide support services to all organisational departments with strong emphasis on the core business through deploying tools and resources to improve on service delivery | SO 3.4.1 | Compliance with Records Management | Number of documents submitted in compliance to Departmental records management -BTO | 400 | 2517 | N/A | 100 | 143 | Progress Report of file plan usage, EDMS to Manco/Extended MANCO/ Portfolio Extract of Minutes | Achieved | N/A | N/A | N/A | N/A | ALL WARDS | вто | Achieved |
| SDG 16: Buil | G 16: Build Effective, Accountable and Inclusive Institutions At All Levels | | | | | | | | | | | | | | | | | |
| NDP: Buildin | g Capable and Developn | nental Sta | ite | | | | | | | | | | | | | | | |
| MTSF: Outco | me 1, Outcome 2, Outco | me 3, Out | tcome 11, Outcome | : 12 and Outcome 14 | | | | | | | | | | | | | | |
| Back to Basic | cs: Good Governance; P | utting Pe | ople First | | | | | | | | | | | | | | | |
| PGDS: Gover | nance and Policy | | | | | | | | | | | | | | | | | |
| KPA: Good G | Sovernance and Public P | articipatio | on | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | |

Email showing submission of vendor performance to SCM

ACHIEVED

N/A

N/A

N/A

ALL WARDS

BTO

Achieved

N/A

Number of vendor

N/A

SO Monitoring of vendor performance reports submitted by BTO to SCM

GGPP 33-BTO To strengthen good governance

| | | | | | | | | 2022 202 | 3 SERVICE DELIVERY | AND BUDGET IMPLEMENTATION PLAN | | | | | | | | |
|-----------------|--|-------------|--|---|---|--|--|--|--|--------------------------------|--------------------------------|-----------------------------------|----------------------------------|-----------------------|----------------------|----------------------|--------------------------------|-------------------------|
| | | | | | | | | Quarterly Ta | rget and Actual Achieved | | | Quarterly Progress and challenges | | Financial Implication | | | | |
| SDBIP Ref. | Strategic Objective | IDP Ref | Project Name | KPI Measure | Annual Target | Actual ACHIEVED to DATE (Q1 to Q3) | PROGRESS REPORT ON UNACHIEVED TARGETS FROM Q1 & Q2 | Q3 | ACTUAL | POE | ACHIEVED/ NOT ACHIEVED/ N/A | BLOCKAGES/ CHALLENGES | REMEDIAL MEASURES/ TIMEFRAMES | Annual Budget | Budget spent to DATE | Location (Ward / LM) | Responsible Department/Unit | INTERNAL AUDIT COMMENTS |
| GGPP 35- BTO | To strengthen good governance | SO 5.2.1 | Consequence Management | Number of consequence management reports submitted by BTO to MANCO | 4 | 1 | N/A | 1 | 1 | Monthly reports to MANCO | Achieved | N/A | N/A | N/A | N/A | ALL WARDS | вто | Achieved |
| SDG Goal 16 | 5: Build Effective, Accou | ntable an | d Inclusive Institutio | ons at all levels | | | | | | | | | | | | | | |
| NDP: Buildir | ng capable and developn | nental sta | te | | | | | | | | | | | | | | | |
| MTSF: Outco | ome 9 | | | | | | | | | | | | | | | | | |
| Back to Bas | ck to Basics: Sound Financial Management | | | | | | | | | | | | | | | | | |
| PGDS: Spati | DS: Spatial Equity, Environmental Sustainability | | | | | | | | | | | | | | | | | |
| DGDS: Instit | tutional Development | | | | | | | | | | | | | | | | | |
| KPA: Munici | pal Financial Viability an | id Manag | ement | | | | | | | | | | | | | | | |
| MFVM 1 | To develop and implement effective and efficient budget and financial reporting systems | SO 4.6.1 | Preparation of Annual Budget | Date 2023/2024 Annual Budget approved | Approved 2023/2024 Annual Budget by 31 May 2023 | 23-Jun-22 | N/A | Adopt Draft 2023/2024 Budget for public comments and advertise budget thereafter | Approved 2023/2024 DRAFT budget by 31 March 2023 | Council resolution | Achieved | N/A | N/A | N/A | N/A | ALL WARDS | BTO - BUDGET | Achieved |
| MFVM 2 | Approved Mid-Year budget and performance assessment by 25 January and adjustment budget by 28 February | 1/2 | Preparation of Mid- Year Budget & Performance Assessment and Adjustment Budget | Date 2022/2023 Mid Year performance assessment and adjustment budget approved | Approve 2022/2023 Mid Year performance assessment by 25 January 2023 and adjustment budget by 28 February 2023 | 28-Feb-23 | N/A | Approve 2022/2023 Mid Year Budget & Performance Assessment by 25 January 2023 and Adjustment Budget by 28 February 2023 | 2022/23 Mid year budget and performance by | Council resolution | Achieved | N/A | N/A | N/A | N/A | ALL WARDS | BTO - BUDGET | Achieved |

| | | | | | | | | 2022 202 | 3 SERVICE DELIVERY | AND BUDGET IMPLEMENTATION PLAN | | | | | | | | |
|------------|---|-------------|---|--|--|--|--|---|--------------------------|--|--------------------------------|-----------------------------------|----------------------------------|-----------------------|----------------------|----------------------|--------------------------------|-------------------------|
| | | | | | | | | Quarterly Ta | rget and Actual Achieved | d | | Quarterly Progress and challenges | | Financial Implication | | | | |
| SDBIP Ref. | Strategic Objective | IDP Ref | Project Name | KPI Measure | Annual Target | Actual ACHIEVED to DATE (Q1 to Q3) | PROGRESS REPORT ON UNACHIEVED TARGETS FROM Q1 & Q2 | 03 | actual | POE | ACHIEVED/ NOT ACHIEVED/ N/A | BLOCKAGES/ CHALLENGES | REMEDIAL MEASURES/ TIMEFRAMES | Annual Budget | Budget spent to DATE | Location (Ward / LM) | Responsible Department/Unit | INTERNAL AUDIT COMMENTS |
| MFVM 3 | To coordinate an advice to the Mayor and Council that the budget allocation is done within the context of government priorities | SO | In-Year Reporting on Budget Implementation | Number of Data Extracts submitted | 12 Data Extracts | 9 | N/A | 3 | 3 | DATA STRINGS SUBMISSION | Achieved | N/A | N/A | R 500,000.00 | | ALL WARDS | BTO - BUDGET | Achieved |
| MFVM 4 | Preparation and submission of statutory reports, annual financial statements and consolidated statements | 4.0.4 | Preparation of Annual Financial Statements for submission to AG by 31 August 2022 | Date Annual Financial Statements submitted to Auditor General | Annual Financial Statements for 2021/2022 submitted by 31 August 2022 | 31-Aug-22 | N/A | N/A | N/A | N/A | Achieved | N/A | N/A | R 1,500,000.00 | | ALL WARDS | BTO - BUDGET | N/A |
| MFVM 5 | Preparation and submission of statutory reports, annual financial statements and consolidated statements | 4.0.4 | Preparation of Consolidated Annual Financial Statements for submission to AG by 30 September 2022 | Date Consolidated Annual Financial Statements submitted to the Auditor General | Consolidated Annual Financial Statements for 2021/2022 submitted by 30 September 2022 | 30-Sep-22 | N/A | N/A | N/A | N/A | Achieved | N/A | N/A | R 500,000.00 | | ALL WARDS | BTO - BUDGET | N/A |
| MFVM 6 | To ensure sound internal financial controls, risk management and MFMA compliance | SO 4.8.1 | Addressing BTO related AG audit queries through formulation of corrective action plan (BTO) | Date of Submission | Submit 2021/2022 BTO Corrective action plan to Internal Audit by 28 February 2023 | N/A | N/A | Submit 2021/2022 BTO Corrective action plan to Internal Audit by 28 February 2023 | Acknowledgeme | Acknowledgment of receipt from Internal Audit | Achieved | N/A | N/A | N/A | N/A | ALL WARDS | BTO - BUDGET | ACHIEVED |
| MFVM 7 | To ensure that cash reserves are improved | SO 4.1.1 | Recording all transactions accurately and completely | Number of cash books | 12 Updated cash books | 9 | N/A | 3 | 3 | Cash books | Achieved | N/A | N/A | N/A | N/A | ALL WARDS | BTO - CASH MANAGEMENT | Achieved |

| | | | | | | | | 2022 202 | 3 SERVICE DELIVERY | AND BUDGET IMPLEMENTATION PLAN | | | | | | | | |
|------------|---|-------------|---|--|--|--|--|-------------------------|-------------------------|-----------------------------------|--------------------------------|-----------------------------------|----------------------------------|-----------------------|----------------------|------------------------|--------------------------------|-------------------------|
| | | | | | | | | Quarterly Ta | rget and Actual Achieve | i | | Quarterly Progress and challenges | | Financial Implication | | | | |
| SDBIP Ref. | Strategic Objective | IDP Ref | Project Name | KPI Measure | Annual Target | Actual ACHIEVED to DATE (Q1 to Q3) | PROGRESS REPORT ON UNACHIEVED TARGETS FROM Q1 & Q2 | Q 3 | ACTUAL | POE | ACHIEVED/ NOT ACHIEVED/ N/A | BLOCKAGES/ CHALLENGES | REMEDIAL MEASURES/ TIMEFRAMES | Annual Budget | Budget spent to DATI | E Location (Ward / LM) | Responsible Department/Unit | INTERNAL AUDIT COMMENTS |
| MFVM 8 | 100% compliance with all laws and regulations | SO 4.1.2 | Recording all transactions accurately and completely | Number of updated General Ledger | 12 Updated General Ledger | 9 | N/A | 3 | 2 | Updated General Ledger | Achieved | N/A | N/A | N/A | N/A | ALL WARDS | BTO - BUDGET | Achieved |
| MFVM 9 | 10% Compliance with all laws and regulations | SO 4.1.2 | Recording all transactions accurately and completely | Number of Bank reconciliations | 12 Bank reconciliations | 6 | N/A | 3 | 3 | Bank reconciliations | Achieved | N/A | UGUSDBIP22.23 | N/A | N/A | ALL WARDS | BTO - CASH MANAGEMENT | Achieved |
| MFVM 10 | To ensure completeness and accuracy of municipality's creditor related transactions and accounts disclosed | SO 4.5.1 | Recording all transactions accurately and completely | Number of Creditors Reconciliations | 12 Creditors reconciliations | 6 | N/A | 3 | 3 | Creditors reconciliations | Achieved | N/A | N/A | N/A | N/A | ALL WARDS | BTO - EXPENDITURE | Achieved |
| MFVM 11 | T o develop and implement effective and efficient revenue management systems(RMS) | SO 4.2.1 | Recording all transactions accurately and completely | Number of Debtors Reconciliations | 12 Debtors reconciliations | 9 | N/A | 3 | 3 | Debtors reconciliations | Achieved | N/A | N/A | N/A | N/A | ALL WARDS | BTO - REVENUE | Achieved |
| MFVM 12 | To ensure that the municipality complies with its tax, levy, duty, pension, medical aid, audit fees and other statutory commitments | SO 4.5.2 | Recording all transactions accurately and completely | Number of VAT 201 returns submitted | Submission of 12 VAT 201 returns to SARS | 9 | N/A | Submit 3 VAT returns | 3 | VAT Returns and SARS statement | Achieved | N/A | N/A | N/A | N/A | ALL WARDS | BTO - EXPENDITURE | Achieved |

| 2022 2023 SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN Ouarterly Target and Actual Achieved Ouarterly Progress and challenges Financial Implication | | | | | | | | | | | | | | | | | | |
|---|---|--------------|--|--|--|--|--|---|------------------------|--|--------------------------------|---|--|-----------------------|----------------------|----------------------|--------------------------------|-------------------------|
| | | | | | | | | Quarterly Tar | get and Actual Achieve | ed | | Quarterly Progress and challenges | | Financial Implication | | | | |
| SDBIP Ref. | Strategic Objective | IDP Ref | Project Name | KPI Measure | Annual Target | Actual ACHIEVED to DATE (Q1 to Q3) | PROGRESS REPORT ON UNACHIEVED TARGETS FROM Q1 & Q2 | Q3 | ACTUAL | POE | ACHIEVED/ NOT ACHIEVED/ N/A | BLOCKAGES/ CHALLENGES | REMEDIAL MEASURES/ TIMEFRAMES | Annual Budget | Budget spent to DATI | Location (Ward / LM) | Responsible Department/Unit | INTERNAL AUDIT COMMENTS |
| MFVM 13 | To develop and implement effective and efficient SCM system | SO 4.4.1 | Implementation of Supply Chain Management Policy | Number of reports on Adjudication of Projects within 90 days of closing date | 4 reports on Adjudication of Projects within 90 days of closing date | 3 | N/A | 1 | 1 | Reports on Adjudication of Projects within 90 days of closing date | Achieved | N/A | N/A | N/A | N/A | ALL WARDS | BTO - SCM | Achieved |
| MFVM 14 | To facilitate economic transformation | SO 4.4.2 | Implementation of Supply Chain Management Policy | Date of adoption of Reviewed SCM Policy | Adopt Reviewed SCM Policy by 30 June 2023 | N/A | N/A | N/A | N/A | N/A | Achieved | N/A | N/A | N/A | N/A | ALL WARDS | BTO - SCM | N/A |
| MFVM 15 | To prevent irregular expenditure | SO 4.4.4 | Implementation of Supply Chain | Number of quarterly Deviations & UIFW expenditure registers submitted to COGTA | Deviations & UIFW expenditure | 2 | N/A | 1 | 1 | Quarterly Deviations & UIFW expenditure register & email to COGTA | Achieved | N/A | N/A | N/A | N/A | ALL WARDS | BTO - SCM | Achieved |
| MFVM 16 | To develop and implement annual procurement plan | SO 4.4.3 | Development of Annual Procurement Plan | Date of approval of Procurement Plan | Approved Procurement Plan by 30 June 2023 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | ALL WARDS | BTO - EXPENDITURE | N/A |
| MFVM 17 | Creditors paid within 30 days | SO 4.5.3. | Payment of Creditors within 30 days | Percentage of creditors paid within 30 days | 100% payment of creditors within 30 days on receipt of invoice | 9.7% | | 100% payment of creditors within 30 days on receipt of invoice | 2.40% | Creditors Age Analysis | Not Achieved | Municipality is experiencing Cashflow challenges which renders it not meet its obligations timeously | Implementation and enforcement of Financial turnarround strategies to improve cashflow of the municipality | N/A | N/A | ALL WARDS | BTO - EXPENDITURE | Not Achieved |

| | | | | | | | | | | / AND BUDGET IMPLEMENTATION PLAN | | | | | | | | |
|------------|-----------------------------------|--------------|--|---|--|--|--|--------------------|------------------------|--|--------------------------------|-----------------------------------|----------------------------------|-----------------------|----------------------|----------------------|--------------------------------|-------------------------|
| | | | | | | | | Quarterly Tar | get and Actual Achieve | | | Quarterly Progress and challenges | | Financial Implication | | | | |
| SDBIP Ref. | Strategic Objective | IDP Ref | Project Name | KPI Measure | Annual Target | Actual ACHIEVED to DATE (Q1 to Q3) | PROGRESS REPORT ON UNACHIEVED TARGETS FROM Q1 & Q2 | Q3 | ACTUAL | POE | ACHIEVED/ NOT ACHIEVED/ N/A | BLOCKAGES/ CHALLENGES | REMEDIAL MEASURES/ TIMEFRAMES | Annual Budget | Budget spent to DATE | Location (Ward / LM) | Responsible Department/Unit | INTERNAL AUDIT COMMENTS |
| MFVM 18 | Creditors paid within 30 days | SO 4.5.3. | Payment of monthly salaries on time | Date by which salaries are paid | Payment of monthly salaries by the 20th of each month | 20th of each month | N/A | 20th of each month | 20th of each month | Monthly Salary Payment Report | Achieved | N/A | N/A | N/A | N/A | ALL WARDS | BTO - EXPENDITURE | Achieved |
| MFVM 19 | Creditors paid within 30 days | SO 4.5.3. | | Date by which third party payments are made | Payment of monthly third parties by the 7th of each month | 7th of the month | N/A | 7th of each month | 7th of each month | Monthly Deductions Payment Report | Achieved | N/A | N/A | N/A | N/A | ALL WARDS | BTO - EXPENDITURE | Achieved |
| MFVM 20 | To improve revenue collection | SO 4.2.2 | Management of billing system | Number of reports on implementation of billing system and revenue collection | implementation of | 9 | N/A | 3 | 3 | Debt collection dashboard report | Achieved | N/A | N/A | N/A | N/A | ALL WARDS | BTO - REVENUE | Achieved |
| MFVM 21 | GRAP compliant asset register | SO 4.3.1 | Compilation of a GRAP compliant Asset Register | Number of Updated Asset Registers | 12 Updated Asset Registers per annum | 9 | N/A | 3 | 3 | Updated Assets Register and Asset Verification Plan | Achieved | N/A | N/A | N/A | N/A | ALL WARDS | BTO - ASSET | Achieved |
| | | | | | | | | | | | | | | | | | | |
| | COLOUR CODE BLUE - WATER SERVICES | | RVICES | ORANGE - CORPOR | RATE SERVICES | | | | | | GREY - BUDGET & TREASURY | | YELI | LOW - OFFICE OF THE | ММ | _ | | |