



***Ugu District  
Municipality***

***Together Building A Better District***

UGU DISTRICT MUNICIPALITY  
PERFORMANCE MANAGEMENT REVIEW

**2022/2023**

**PERFORMANCE ANALYSIS REPORT**

**Quarter 4 and Year End**



**Ugu District  
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# PRESENTATION OVERVIEW

1. PURPOSE OF THE REPORT AND BACKGROUND
2. KEY PERFORMANCE AREAS
3. DEPARTMENTAL PERFORMANCE
4. OVERALL ORGANISATIONAL PERFORMANCE
5. CLOSURE



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# 1. PURPOSE OF THE REPORT

- To provide a performance analysis for the 4<sup>th</sup> Quarter and 2022/2023 financial year end.
- To identify early warning signs where targets are not going to be achieved and areas of delivery lagging behind
- To monitor and evaluate the quality of the actual results delivered by programmes in the attainment of strategic objectives
- To provoke recommendations and suggestions for service delivery improvement
- To ensure accountability between the administration; political component and the public
- Promotes a culture of performance
- Support municipal oversight and consequence management
- Promote Developmental Local Government
- Facilitates decision making to allow for efficient and effective allocation of resources



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# BACKGROUND OF THE REPORT

- SDBIP serves as a contract between administration, Council and community set by Council as quantifiable outcomes to be implemented over 12 months.
- It provides vital link between the Mayor, Exco and administration and facilitates the process for holding management accountable for its performance.
- It is the management implementation and monitoring tool which sets in-year, quarterly service delivery and monthly budget targets and links each service delivery output to the budget of the municipality. The SDBIP is politically driven and managed by Exco

## **Milestones achieved to date**

- 22.23 Compliant with the Signing of Performance agreements for S54 and S56 appointments
- 22.23 Compliant with S56 Performance assessments and reviews
- 2021 2022 Annual Performance Report submitted to Auditor General on 31 August 2022.
- All PMS Reviews conducted for 22.23 financial year.
- Legislative compliance with adoption of 2021.2022 Annual and Oversight Report
- 2023/2024 SDBIP development and approval within legislated deadline.

## 2. KEY PERFORMANCE AREAS

### 1. Municipal Transformation and Institutional Development

- Performance Management System
- Human Resources Development And Management
- Legal Services
- Secretariat and Auxiliary services
- Information Communication Technology (ICT)
- Fleet Management
- Occupational Health And Safety

### 2. Local Economic Development

- Environmental Management
- Economic development
- Environmental health management



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## 2. KEY PERFORMANCE AREAS

### 3. Basic Service Delivery

- Provision and management of Water And Sanitation
- Water And Sanitation Infrastructure development and Maintenance
- Provision of Free Basic Services

### 4. Good Governance and Community Participation

- Internal Audit And Risk Management
- Community Participation
- Mayoralty And Communication
- Intergovernmental Relations
- Special Programmes
- Youth Development
- HIV And AIDS
- Policy and Research



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## 2. KEY PERFORMANCE AREAS

### 5. Municipal Financial Viability and Management

- Municipal budget management
- Municipal Revenue Collection and Expenditure Management
- Municipal Assets Management
- Municipal Supply Chain management

### 6. Cross-cutting Intervention

- Development, Statutory and Strategic Planning
- Environmental Services
- Disaster Management and services



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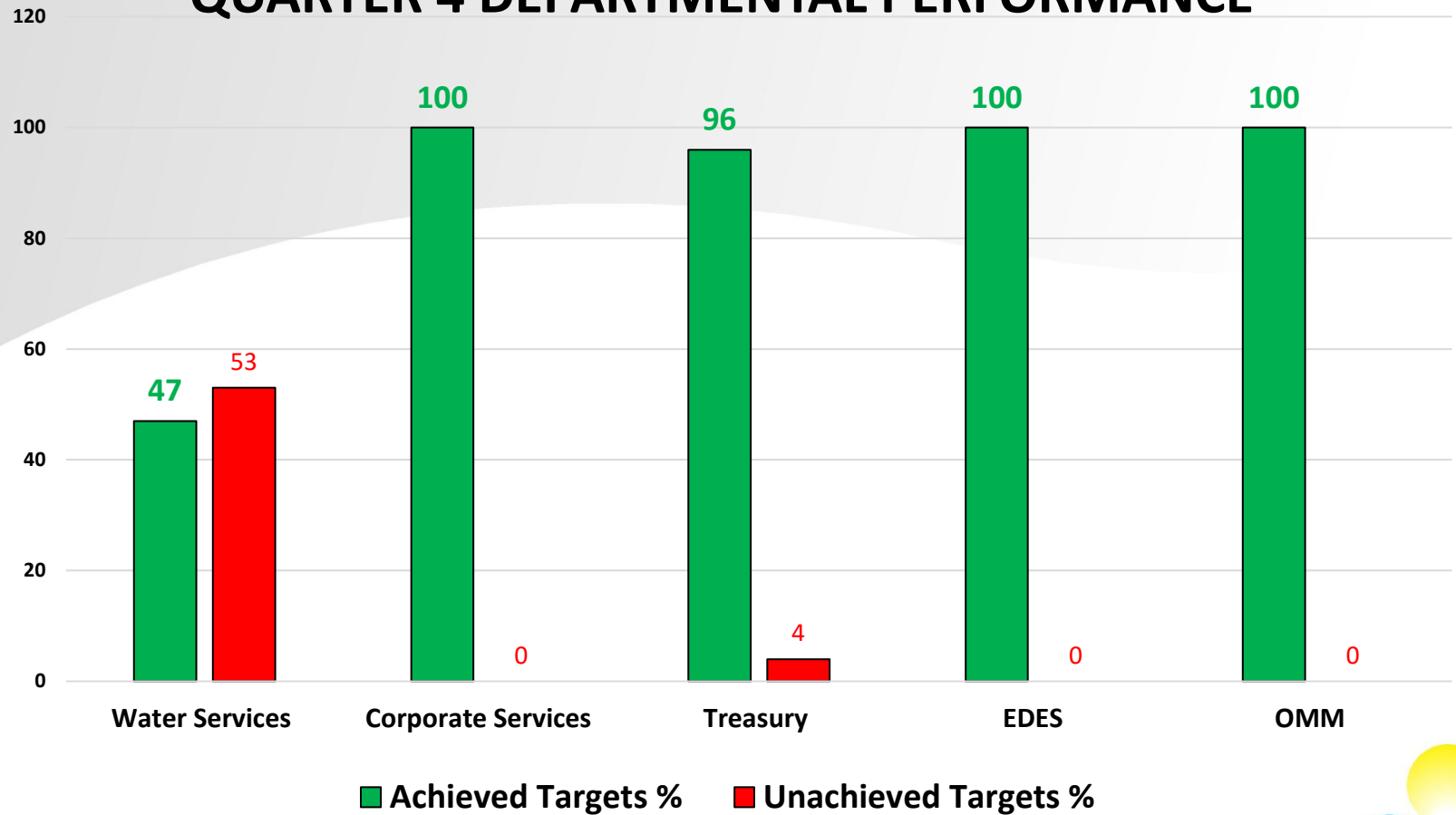
# 2022.2023 Q4 DEPARTMENTAL PERFORMANCE

Department	Total Targets reported		Achieved Targets		Unachieved Targets	
	No	%	No	%	No	%
Water Services	32	100	15	47	17	53
Corporate Services	49	100	49	100	0	0
BTO	24	100	23	96	1	4
EDES	60	100	60	100	0	0
OMM	58	100	58	100	0	0
Total	223	100	205	92%	18	8%

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# 2022 2023

## QUARTER 4 DEPARTMENTAL PERFORMANCE



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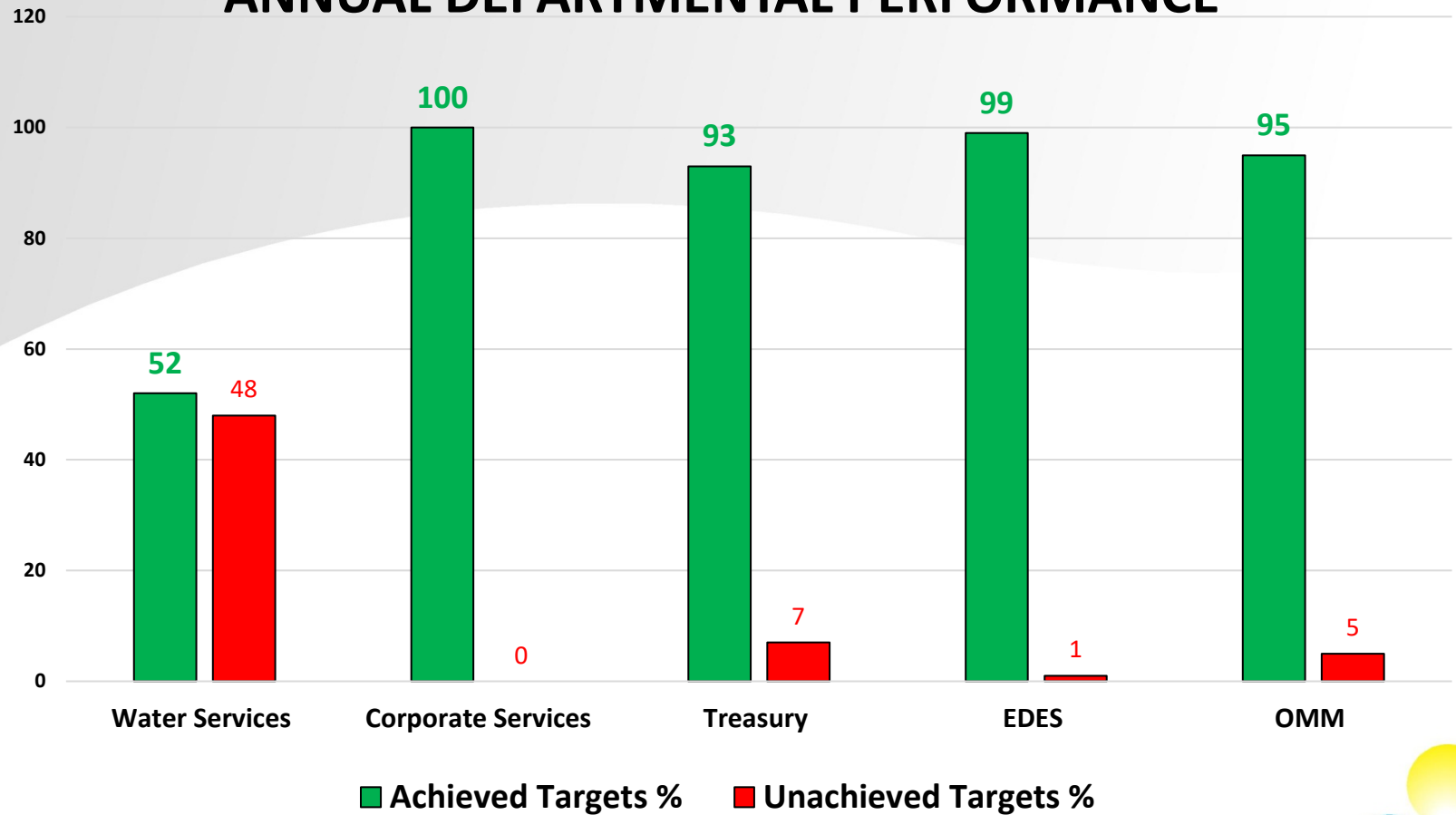
## 2022.2023 ANNUAL DEPARTMENTAL PERFORMANCE

Department	Total Targets reported		Achieved Targets		Unachieved Targets	
	No	%	No	%	No	%
Water Services	33	100	17	52	16	48
Corporate Services	56	100	56	100	0	0
BTO	29	100	27	93	2	7
EDES	76	100	75	99	1	1
OMM	82	100	78	95	4	5
Total	276	100	253	92%	23	8%

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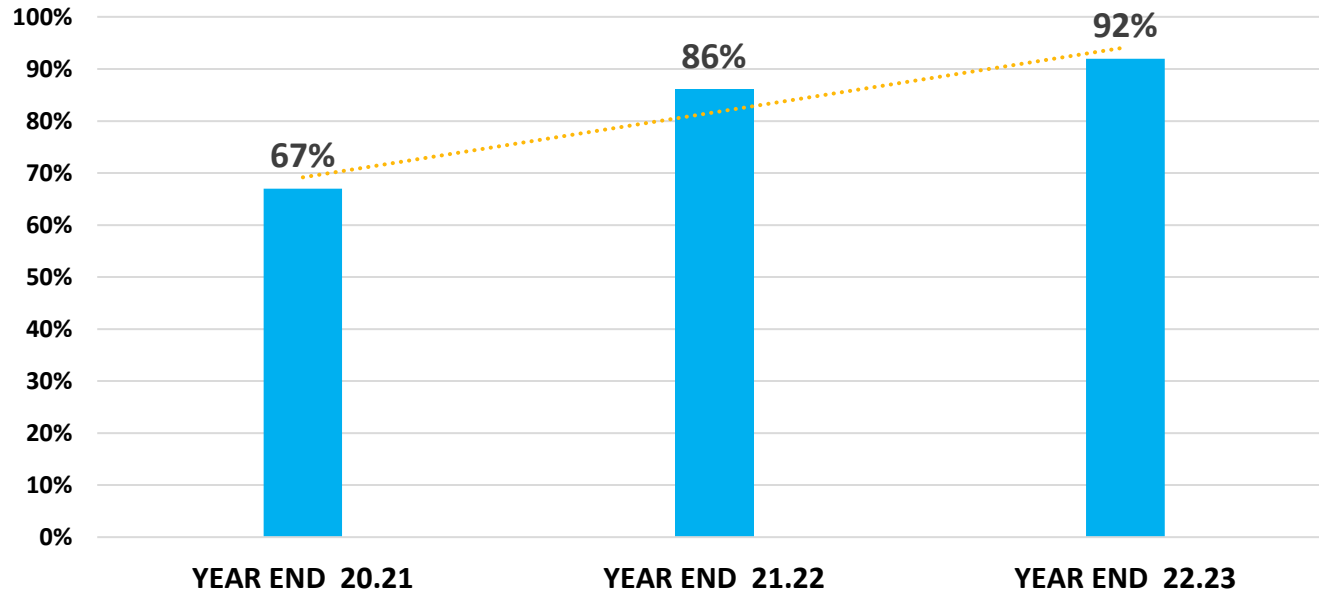
# 2022 2023

## ANNUAL DEPARTMENTAL PERFORMANCE



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**2020.2021 – 2021.2022 – 2022.2023**  
**UGU ANNUAL PERFORMANCE - 3 YEAR COMPARATIVE ANALYSIS**



The comparative analysis over the last 3 financial years shows an improvement in the overall performance of the UGU DM Municipality.

The percentage improvement in performance was 6% from the previous financial year and 25% since the 20.21 financial year.

## 2022 2023 QUARTERLY PERFORMANCE

- The quarterly performance of each department measured as a % for the 2022 2023 financial year is shown below.

DEPARTMENT	Q1	Q2	Q3	Year End
Water services	50%	50%	70%	52%
Econ Dev and Environ	100%	99%	100%	99%
Budget and Treasury	88%	92%	96%	93%
Corporate Services	100%	100%	100%	100%
Office of the MM	84%	87%	100%	95%



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## 22.23 YEAR – END ANALYSIS PER KEY PERFORMANCE AREA

Analysis of the National Key Performance Areas, shows the Basic Service Delivery KPA with a total number of 25 targets of which 14 of those targets were achieved leaving 11 unachieved targets.

The Municipal Transformation and Institutional Development KPA had total number of 64 targets at year end, 59 were achieved and 05 were not achieved.

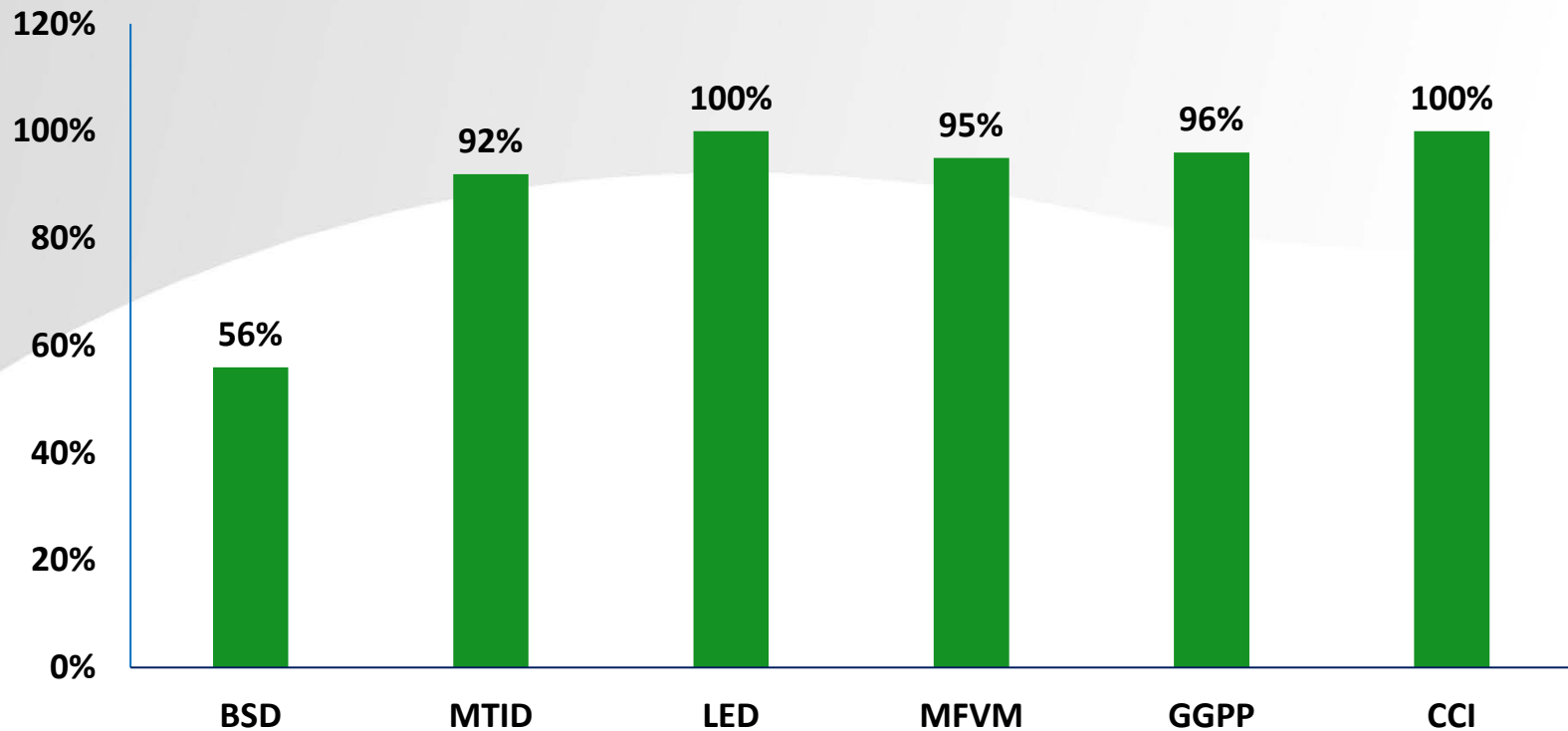
The Good Governance and Public Participation KPA comprised of a total of 72 targets of which 69 were achieved, leaving 3 unachieved targets.

The Local Economic Development KPA had a total number of 33 targets of which all were achieved.

The Municipal Financial Viability and Financial Management KPA had a total of 21 targets with 20 being achieved and 1 unachieved.

In terms of the Cross-cutting Interventions KPA, 61 targets were reported on with all 61 being achieved.

## GRAPHICAL REPRESENTATION OF THE 22.23 YEAR-END ANALYSIS PER KEY PERFORMANCE AREA



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# GENERAL CHALLENGES

- The Water Services department was unable to achieve the compliance to overtime target due to Aging infrastructure which led to many burst pipes as well as a shortage of service delivery vehicles. Pipeline replacement on aging infrastructure is underway and new vehicles were received in June 2023 which is expected to improve service delivery.
- The Budget and Treasury department was unable to achieve the target on payment of creditors within 30 days due to the Municipality experiencing cashflow challenges which made it very difficult to meet its obligations timeously. The implementation of Financial Turnaround strategies is expected to assist in improving payment deadlines.
- The water tankering target in the WS department was not achieved due to the KPI being recrafted. It is noted that there is quite a large volume of work required to be undertaken to effect the changes of the KPI. The POE will be available in August for submission with the Annual Performance Report.



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# GENERAL CHALLENGES

- The percentage effluent quality compliance to General Authorisation Standards target was not achieved due to process challenges as a result of aging infrastructure. There was increased organic overload as a result of industrial effluent. The capital investment on refurbishment of sanitation infrastructure is expected to assist. There will be process optimization implementation by the WSA office and Environmental Health Section in the 23.24 financial year.
- Various water and sanitation capital projects within the municipality were not achieved due to delays with COGTA Business Plan approval and environmental authorization and Water Use Licence Applications. The Business Plan has been submitted to DWS for approval in the 23.24 financial year.
- The Malangen Water and Sewer Reticulation project was delayed due to awaiting connection on completion of suction line which supply Malangen with water. Additional funding to complete the project is anticipated in the 2023 2024 financial year.



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# THANK YOU!!



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