

*Ugu District
Municipality*

Together Building A Better District

UGU DISTRICT MUNICIPALITY PERFORMANCE MANAGEMENT REVIEW

2019/2020 QUARTER 1 PERFORMANCE ANALYSIS REPORT



***Ugu District
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PRESENTATION OVERVIEW

1. PURPOSE OF THE REPORT AND BACKGROUND
2. KEY PERFORMANCE AREAS
3. REPORTING METHODOLOGY
4. DEPARTMENTAL PERFORMANCE
5. OVERALL ORGANISATIONAL PERFORMANCE
6. CLOSURE



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1. PURPOSE AND BACKGROUND OF THE REPORT

Purpose

- To provide performance analysis for the 2019/2020 Quarter 1 financial year.
- To identify early warning signs where targets are not going to be achieved and areas of delivery lagging behind
- To evaluate the quality of the actual results delivered by programmes in the attainment of strategic objectives
- To provoke recommendations and suggestions for service delivery improvement
- To ensure accountability between the administration; political component and the public
- Promotes a culture of performance
- Support municipal oversight
- Promote Developmental Local Government
- Facilitates decision making to allow for efficient and effective allocation of resources



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Background

- SDBIP serves as a contract between administration, Council and community set by Council as quantifiable outcomes to be implemented over 12 months.
- It provides vital link between the Mayor, Exco and administration and facilitates the process for holding management accountable for its performance
- It is the management implementation and monitoring tool which sets in-year, quarterly service delivery and monthly budget targets and links each service delivery output to the budget of the municipality. The SDBIP is politically driven and managed by Exco

Milestones achieved to date

- 2019/2020 SDBIP approved within legislative framework prescription
- 2019/2020 SDBIP published within 14 days of approval
- Performance agreements for S54 and 56 were signed with the legislative timeframe- 11 July 2019
- Performance report together with the draft 2018/19 submitted to AG within compliance timeframe 31 August 2019
- All performance reviews conducted within the compliance timeframe

2. KEY PERFORMANCE AREAS

1. Municipal Transformation and Institutional Development

- Performance Management System
- Human Resources Development And Management
- Legal Services
- Secretariat and Auxiliary services
- Information Communication Technology (ITC)
- Fleet Management
- Occupational Health And Safety

2. Local Economic Development

- Local Economic Development
- Job Creation facilitation
- Poverty Alleviation facilitation
- Economic sector development
- Improvement of community socio-economic conditions
- Creation of an enabling environment for business investment and thriving
- Economic Research and Development

2. KEY PERFORMANCE AREAS

3. Basic Service Delivery

- Provision and management of Water And Sanitation
- Water And Sanitation Infrastructure development and Maintenance
- Provision of Free Basic Services

4. Good Governance and Community Participation

- Internal Audit And Risk Management
- Community Participation
- Mayoralty And Communication
- Intergovernmental Relations
- Special Programmes
- Youth Development
- HIV And AIDS



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2. KEY PERFORMANCE AREAS

5. Municipal Financial Viability and Management

- Municipal budget management
- Municipal Revenue Collection and Expenditure Management
- Municipal Assets Management
- Municipal Supply Chain management

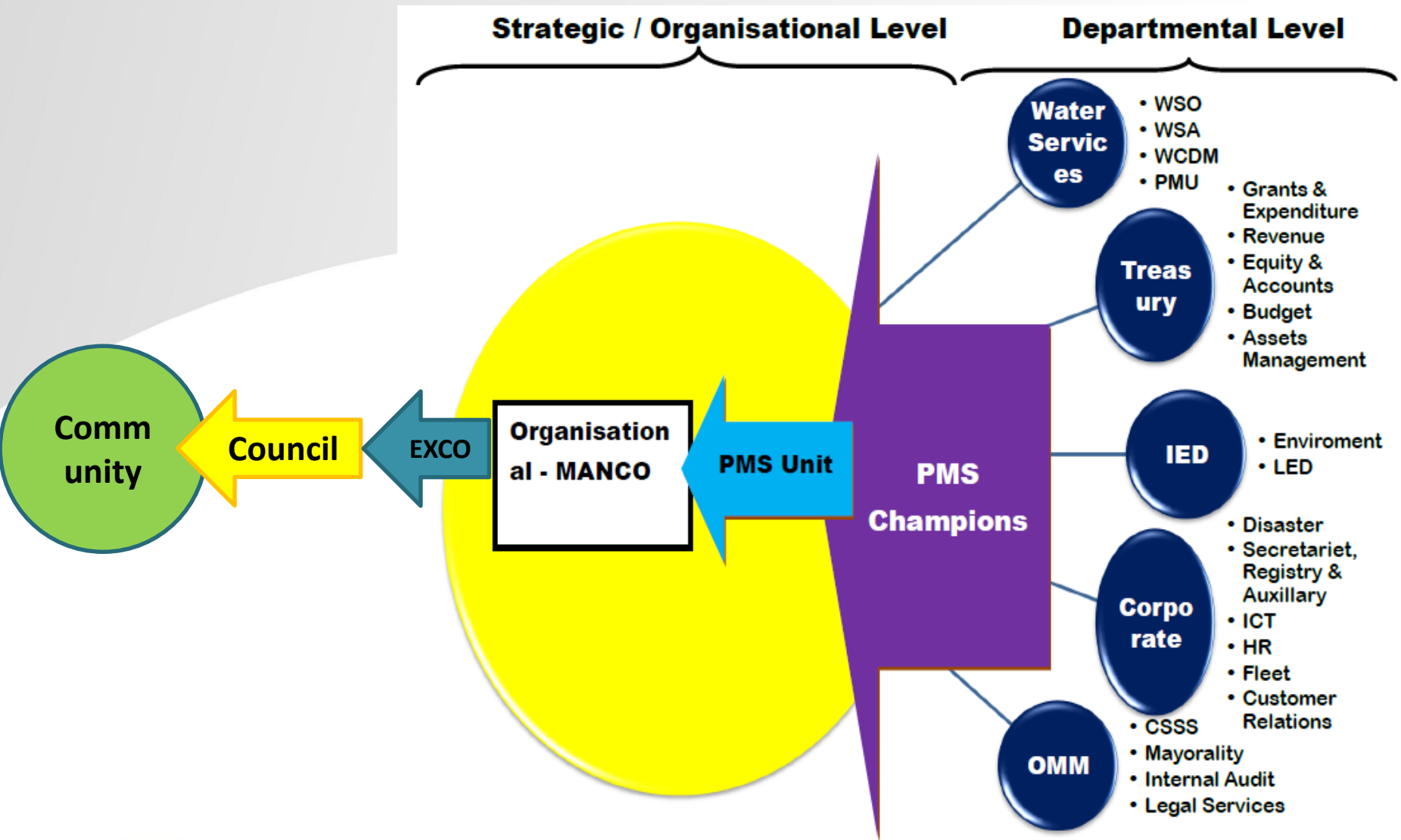
6. Cross-cutting Intervention

- Development, Statutory and Strategic Planning
- Environmental Services
- Disaster Management and services



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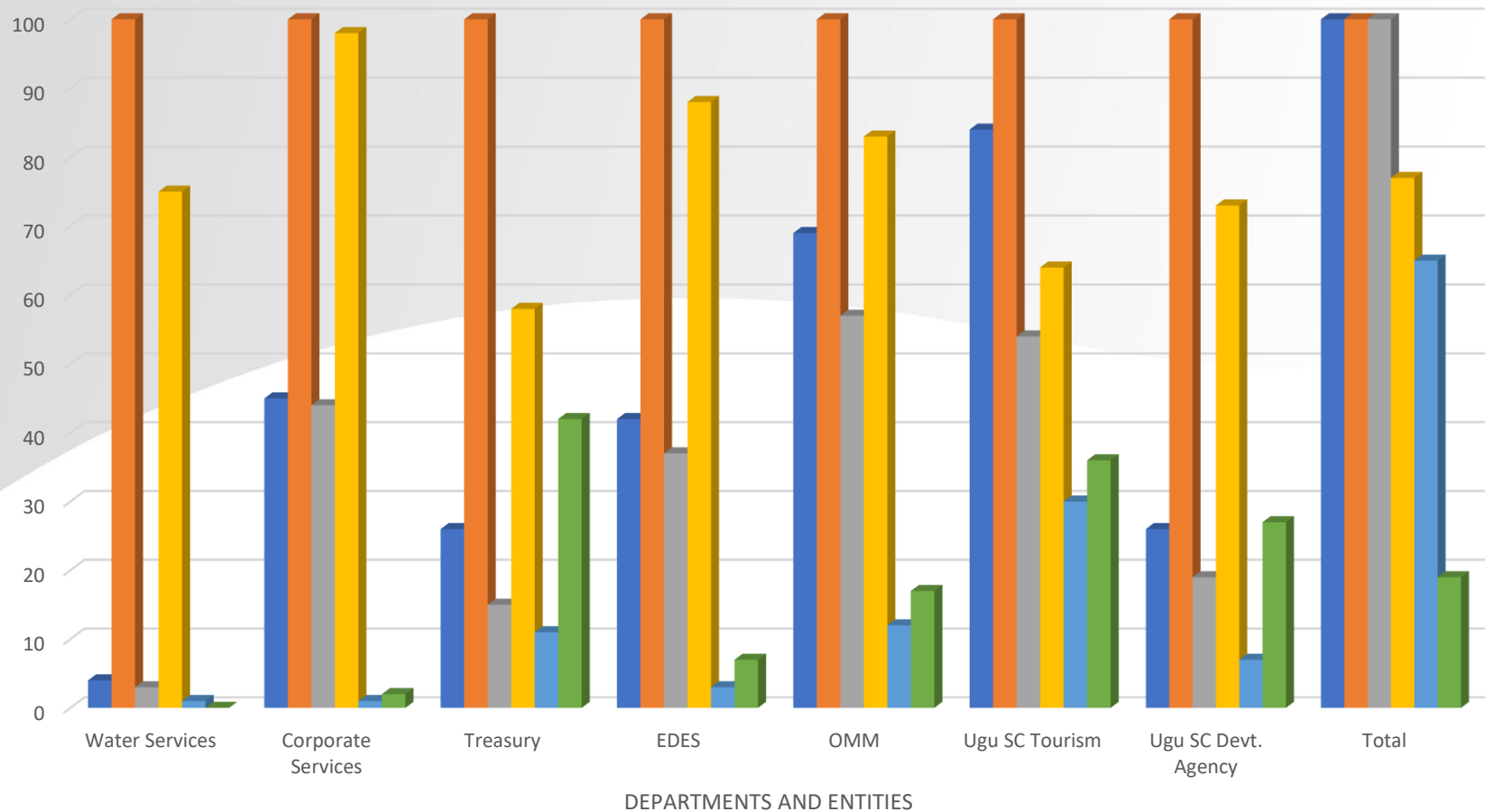
3. REPORTING METHODOLOGY



DEPARTMENTAL PERFORMANCE: 2018/2019 – QUARTER ONE

PMS Review Performance Analysis						
Department	Total Targets reported		Achieved Targets		Unachieved Targets	
	No	%	No	%	No	%
Water Services	4	100	3	75	1	25
Corporate Services	45	100	44	98	1	2
Treasury	26	100	15	58	11	42
EDES	41	100	37	90	4	10
OMM	69	100	57	83	12	17
Ugu SC Tourism	84	100	54	64	30	36
Ugu SC Devt. Agency	26	100	19	73	7	27
Total	295	100	229	78%	66	22%

GRAPH SHOWING QUARTER ONE PERFORMANCE FOR 2019/20 FY



■ Total Targets reported No ■ Total Targets reported % ■ Achieved Targets No ■ Achieved Targets % ■ Unachieved Targets No ■ Unachieved Targets %



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GENERAL CHALLENGES

WATER SERVICES

1. Monetary and budget challenges in achieving green drop status

BUDGET AND TREASURY

1. Emergency work done had exceeded the budget allocation
2. The payments for road reinstatements and for Emergencies for work done in the previous financial year were done in the first quarter of the current financial year.
3. Low collection from consumers and High Spending on Projects
4. Municipality is experiencing Cash flow challenges, and delays the payment of service providers.
5. Municipality is experiencing Cash flow challenges, and incur interest for late payment of invoices from service providers
6. Not all stand-pipe meters were read in Q1



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GENERAL CHALLENGES

BUDGET AND TREASURY Continued.....

7. Low collection from consumers and High Spending on Projects
8. Low collection from consumers
9. This was addressed during the compilation of financial statements and in the correction of prior year audit queries
10. The Risk Action Plan is not yet approved by Manco
11. Poor performance by the service provider, citing complexities related to mSCOA.

GENERAL CHALLENGES

ECONOMIC DEVELOPMENT AND ENVIRONMENTAL SERVICES

1. Insufficient bidders for swabbing for microbial detection therefore swabbing will be done in the 2nd quarter.
2. Artists not supported due to financial constraints
3. Air Quality Management passive sampling not achieved due to lack of funds in allocated votes

CORPORATE SERVICES

1. Financial Challenges



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OFFICE OF THE MUNICIPAL MANAGER

1. High volume of calls/billing problems
2. Budget constraints
3. Communications strategy not finalized due to finalisation of The National Communications strategy which will then inform the strategy.
4. Internal newsletter not published due to financial constraints
5. USCT and USCDA 3 year strategic audit plan not reviewed because last audit committee meeting scheduled for the quarter was solely focused on the review of the AFS
6. Internal audit plan for USCT and USCDA not received due to the last audit committee focusing on the review of the AFS
7. Fraud Risk Register for UDM not finalized as allocated resource left the institution
8. USCT and USCDA Fraud Risk Register not reviewed due to audit committee focusing on the review of the AFS



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THANK YOU



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