

***Ugu District  
Municipality***

***Together Building A Better District***

# **UGU DISTRICT MUNICIPALITY PERFORMANCE MANAGEMENT REVIEW**

**2018/2019  
YEAR – END  
PERFORMANCE ANALYSIS REPORT**



***Ugu District  
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# PRESENTATION OVERVIEW

1. PURPOSE OF THE REPORT AND BACKGROUND
2. KEY PERFORMANCE AREAS
3. REPORTING METHODOLOGY
4. DEPARTMENTAL PERFORMANCE
5. OVERALL ORGANISATIONAL PERFORMANCE
6. CLOSURE



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# 1. PURPOSE AND BACKGROUND OF THE REPORT

## Purpose

- To provide performance analysis for the 2018/2019 financial year.
- To identify early warning signs where targets are not going to be achieved and areas of delivery lagging behind
- To evaluate the quality of the actual results delivered by programmes in the attainment of strategic objectives
- To provoke recommendations and suggestions for service delivery improvement
- To ensure accountability between the administration; political component and the public
- Promotes a culture of performance
- Support municipal oversight
- Promote Developmental Local Government
- Facilitates decision making to allow for efficient and effective allocation of resources



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# Background

- SDBIP serves as a contract between administration, Council and community set by Council as quantifiable outcomes to be implemented over 12 months.
- It provides vital link between the Mayor, Exco and administration and facilitates the process for holding management accountable for its performance
- It is the management implementation and monitoring tool which sets in-year, quarterly service delivery and monthly budget targets and links each service delivery output to the budget of the municipality. The SDBIP is politically driven and managed by Exco

## Milestones achieved to date

- 2018/2019 SDBIP approved within legislative framework prescription
- 2018/2019 SDBIP published within 14 days of approval
- Performance agreements for S54 and 56 were signed with the legislative timeframe- 31 July 2018
- Performance report together with the draft 2017/2018 submitted to AG within compliance timeframe-31 August 2018
- All performance reviews conducted within the compliance timeframe



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## **2. KEY PERFORMANCE AREAS**

### **1. Municipal Transformation and Institutional Development**

- Performance Management System
- Human Resources Development And Management
- Legal Services
- Secretariat and Auxiliary services
- Information Communication Technology (ITC)
- Fleet Management
- Occupational Health And Safety

### **2. Local Economic Development**

- Local Economic Development
- Job Creation
- Poverty Alleviation
- Economic sector development
- Improvement of community socio-economic conditions
- Creation of an enabling environment for business investment and thriving
- Economic Research and Development

## **2. KEY PERFORMANCE AREAS**

### **3. Basic Service Delivery**

- Provision and management of Water And Sanitation
- Water And Sanitation Infrastructure development and Maintenance
- Provision of Free Basic Services

### **4. Good Governance and Community Participation**

- Internal Audit And Risk Management
- Community Participation
- Mayoralty And Communication
- Intergovernmental Relations
- Special Programmes
- Youth Development
- HIV And AIDS



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## 2. KEY PERFORMANCE AREAS

### 5. Municipal Financial Viability and Management

- Municipal budget management
- Municipal Revenue Collection and Expenditure Management
- Municipal Assets Management
- Municipal Supply Chain management

### 6. Cross-cutting Intervention

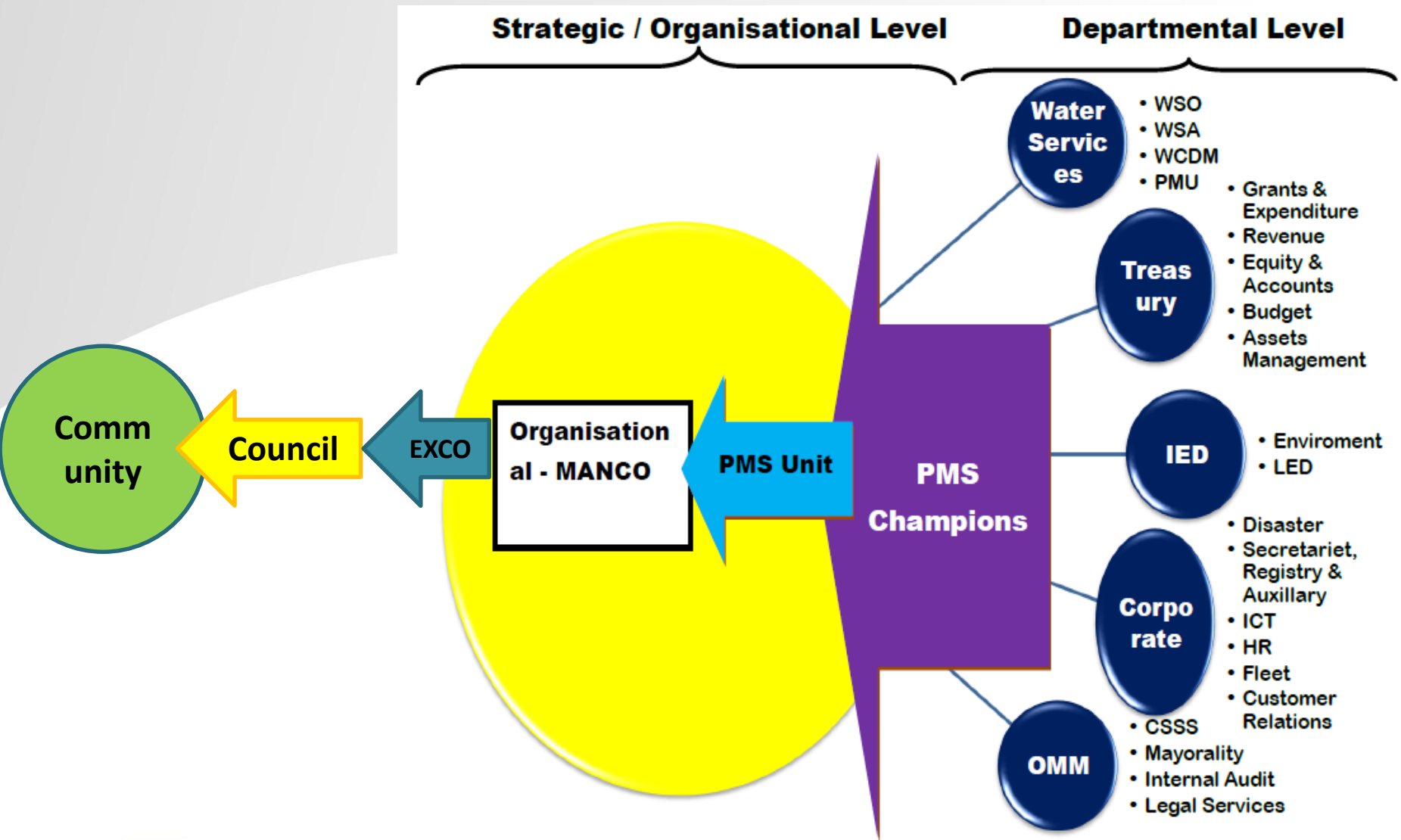
- Development, Statutory and Strategic Planning
- Environmental Management
- Disaster Management and services



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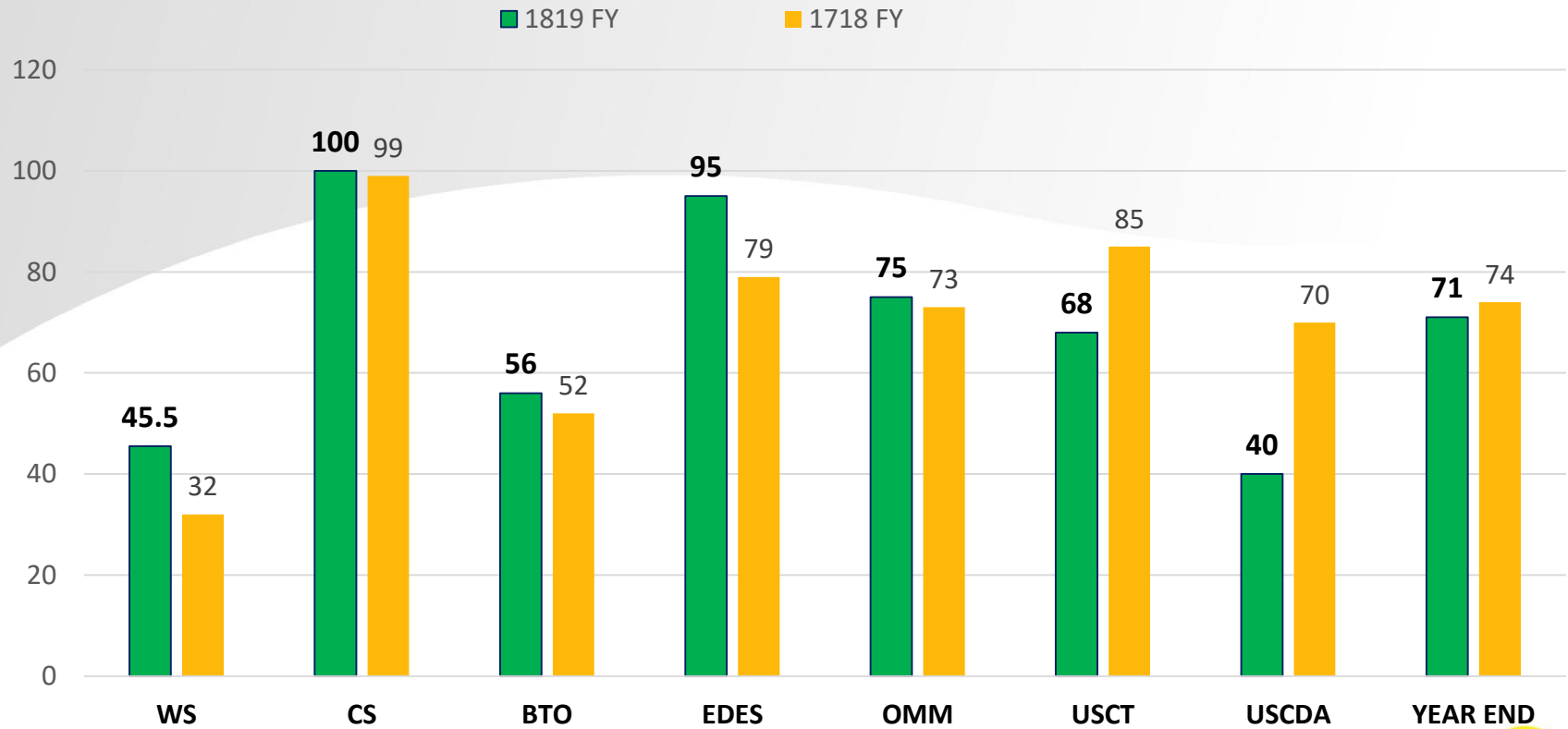
### 3. REPORTING METHODOLOGY



# DEPARTMENTAL PERFORMANCE: 2018/2019 – YEAR END

PMS Review Performance Analysis						
Department	Total Targets reported		Achieved Targets		Unachieved Targets	
	No	%	No	%	No	%
Water Services	22	100	10	45.5%	12	54.5
Corporate Services	69	100	69	100%	0	0
Treasury	34	100	19	56%	15	44
EDES	38	100	36	95%	2	5
OMM	115	100	86	75%	29	25
Ugu SC Tourism	62	100	42	68%	20	32
Ugu SC Devt. Agency	60	100	24	40%	36	60
Total	400	100	286	71.5%	114	28.5

# PERFORMANCE COMPARISON FOR 1718 AND 1819 FINANCIAL YEARS



YEAR END  
ACHIEVEMENT



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# GENERAL CHALLENGES

## WATER SERVICES

1. Service delivery and Local Business Forum protests contributed to the non-achievement of target for Malangeni Low Cost Housing sanitation.
2. Budgetary constraints affected the number of Springs protected refurbished as well as the number of Water Use License applications approved.
3. The shortage of vehicles and aging infrastructure has impacted the average turnaround time in hours taken to repair water leaks.
4. The equipment failures are the biggest contributor to the non-compliance with the Green Drop standards. Some plants do not have full time staff operating them, they are operated by roving Process Controllers and this affects the percentage effluent quality compliance to General Authorisation Standards



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## BUDGET AND TREASURY

1. Percentage irregular expenditure was due to emergency work that was appointed through deviations process but do not qualify as Reg 36.
2. Cash and Cash Equivalent ratio was not achieved due to low collection from consumers and high spending on projects.
3. Percentage of creditors paid within 30 days was not achieved due to Cash Flow Challenges, payments to service providers not effected timeously.
4. Percentage budget allocation to free basic services was not achieved due to not all the standpipe meters being read.
5. Percentage of Urban Meters Read was not achieved due to community protest on service delivery, the service provider could not read all the meters.
6. Unavailability of relevant reports (balance sheet and Income statement) to show debt coverage ratio.



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7. Number of Disposal of assets by public auction was not achieved due to delay in approval of report by HOD.

8. No Indigent road shows have been conducted due to budget constraints

## **ECONOMIC DEVELOPMENT AND ENVIRONMENTAL SERVICES**

1. Number of Block Manufacturers Supported with equipment and inputs was not achieved due to Budget Constraints
2. Apprentices Enrolled and paid under the Ugu LED Apprenticeship Program was not achieved due to Ugu MANCO resolution 28 Feb 2019 to reconsider this programme.



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## OFFICE OF THE MUNICIPAL MANAGER

1. Socio-Economic Analysis Report Compilation was not achieved due to delays in acquiring data set.
2. Training and Capacity Building workshops for Ward Committee Members were not achieved due to 3 trainings being done at the district and 1 at the Local municipality.
3. Percentage of disciplinary matters concluded within 3 months 'Turn-around time was not achieved due to One Disciplinary matter, judgement has been delivered pending Sanction.
4. Number of hours taken to respond to Customers request for service was not achieved due to Billing system challenges.
5. The Organisational Performance Management System Policy and Procedural Manual was not adopted due to the item being erroneously left off the agenda of the May meeting.



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## OFFICE OF THE MUNICIPAL MANAGER

6. Geographic Informations System Policy was not adopted due to no changes being required for the policy review.
7. The review of the Communication Strategy was not achieved due to approval of the 6th Administration national strategy framework pending.
8. Financial challenges also resulted in many programmes not being achieved.



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